

Security

Integrated Security for Flexible Modern Work

Secure IT Infrastructure and Communications solutions designed, implemented, and managed for seamless and secure modern work

Digital transformation of many organizations is one of the primary drivers behind cloud adoption, either in the form of infrastructure-as-a-services (IaaS) or the use of Software-as-a-Service (SaaS) platforms. While the benefits are clear, these migrations have resulted in overly complex security architectures that leverage industry leading technologies that don't necessarily integrate. This has also led to a shortage of skilled security experts and poorly implemented solutions. NWN Carousel's platform approach to architecture is to design with security tightly integrated into every aspect of the IT infrastructure. Through consolidation of operations and integrated analytics via NWN Carousel's Experience Management Platform, organizations can improve existing security footprint, increase efficiencies, and improve their Security Posture.

Challenge: Inability to Plan & Execute

Cybersecurity talent shortages, overly complex security architectures, and evolving business and governance needs have led to an inability to protect critical assets and an increased risk exposure.

- **Cybersecurity talent shortages:** Insufficient skill sets being developed in the market contribute to the difficulty in finding and retaining security resources.
- **Overly complex security architecture:** Too many technologies and vendors with limited native integration has created poorly engineered security architectures with difficulty to scale a cybersecurity workforce to meet the needs of this massive gap.
- **Evolving business and governance needs:** The need for digital transformation combined with evolving compliance requirements is expanding the adoption of cybersecurity technologies.
- **Hybrid Workforce** Supporting a workforce that needs the same secure work experience from their corporate environment to the residential environment, introduces a new threat landscape.

Proactively Secure your Modern Work Infrastructure to Align with your Security Risk Profile

Security is inherently complex and should be tightly integrated into all aspects of your IT infrastructure by design. NWN Carousel's integrated security infrastructure is platform driven, leveraging standardized frameworks and operational processes to assess, design, build, operate and remediate as a complement to the customer's cybersecurity resources.

NWN Carousel helps you move from a reactive to a proactive security posture, with integrated offerings, services and self-

Flexible Modern Work Optimization with NWN Carousel's Experience Management Platform (EMP)

NWN Carousel's proprietary Experience Management Platform (EMP) accelerates solution adoption and simplifies multi-cloud service management for an optimized experience. By seamlessly integrating secure endpoints and networks with collaboration application services, EMP delivers unparalleled transparency with comprehensive analytics, IT asset management, and cost optimization - helping NWN Carousel consistently earn a world-class 70+ Net Promoter Score (NPS) from its clients.



DEVICES

Improves employee uptime and ensures competitive readiness



UNIFIED COMMUNICATIONS

Supports multiple work styles, devices, applications, and platforms while delivering a superior Total Experience (TX)



CONTACT CENTER

Simplifies customer service across channels with integrated administration and analytics that improve customer experiences



SECURITY

Protects communications across your architecture and ensures compliance with security best practices and regulations



INTELLIGENT INFRASTRUCTURE

Powers a global workforce with always-on connectivity



VISUAL COLLABORATION

Next generation collaboration spaces and enhanced video communications for improved conferencing capabilities.

service analytics that help you respond faster to security threats.

- **Design and Implement:** Establish the right platform-based security architecture to align with the organization's cybersecurity strategy.
- **Monitor** Watch the organization for threats and the health of the security infrastructure.
- **Operate** Provide resources and solutions to maintain the health and manage the infrastructure in alignment with the vendor-recommended best practice.
- **Respond** Provide real-time remediation services in response to identified security threats aligned with the clients defined incident response program.

Transform the Customer Experience

- **Expertise and Capabilities:** NWN Carousel provides the necessary resources to design, implement, and operate the customers security infrastructure allowing them to focus on their business transformation.
- **Platform based, framework aligned, security architecture design:** NWN Carousel aligns with industry standard frameworks resulting in a platform centric approach to enforcement of security controls.
- **Simplify understanding and adoption of compliance requirements:** NWN Carousel's consultative approach helps organizations understand alignment with governance and compliance standards while assisting with the achievement of an appropriate security maturity level.

Improve Operational Efficiency and Productivity With Predictable Costs

- **Effective management of Cybersecurity Threats mitigates the possibility of unexpected costs:** NWN Carousel provides

monitoring, operating, detection and remediation services aligned with standard operational frameworks which drive down operational costs and reduces cybersecurity risks.

- **Consolidated security architecture reducing security infrastructure and operations costs:** NWN Carousel's approach to platform-based security architecture assists clients with the consolidation of security technologies, which reduces the cost of licensing, implementation, and management.

Manage Business Risk and Minimize Disruption

- **Poor cybersecurity strategic alignment with the business:** NWN Carousel aligns organizational business needs with security strategy resulting in the adoption of technologies that significantly reduces organizational risk.
- **Incident response shortfalls:** NWN Carousel provides customers with assistance in developing a standards-aligned incident response plan, improving the detection, containment and remediation capabilities which significantly reduces organizational risk.

Learn More from our Security Experts"



Reach out to start building your Security solution

Learn More

NWN Carousel Enables the Full Customer Journey

Customers expect a consistent Experience throughout their cloud communications Journey.

