IFB C4DNCS19 Data Networks and Communications Services CATEGORY 22 – Cloud-Hosted VoIP Services

# **NWN** Corporation

# CATALOG B

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# Category 22 – Cloud-Hosted VolP Services

## 22.2 Cloud-Hosted VoIP Services

22.2.3 Cloud-Hosted VoIP Service Packages

### Contractor's Description of Service:

NWN's Cloud-Hosted VoIP service package integrates all modes of communication into a unified end user experience. With NWN Unified Communications, organizations can transform workflows by adopting the latest collaboration technology that best aligns to the organization's needs.

NWN's package includes the following components

- Site survey analysis to facilitate a successful Cloud services implementation. Analysis to include identifying requirements for bandwidth, routing, security, site wiring, and QoS configurations.
- Implementation schedule
- Testing and acceptance documentation
- Emergency E911 Services compliant Kari's law and Ray Baum's act.

#### Geographic Availability: Statewide

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

## Table 22.2.3 – Table 22.2.3.a – Cloud-Hosted VolP Packages

| # | Feature Name   | Contractor's<br>Product ID      | Feature<br>Description  | Contractor's<br>Description, Restrictions<br>and Limitations | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|---|--|---------------------------------|---|--|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 1 | Cloud-Hosted<br>VolP Service<br>Package with<br>Standard Handset     | uc-bun-<br>cdncs22-<br>stndhand | Cloud-Hosted<br>VoIP Service<br>package that<br>includes a<br>Standard<br>Handset as<br>described in<br>Section 22.2.2.1.   |  | \$195.00                                | \$12.20   | Each               | Yes                         | No                               | Required                     |
| 2 | Cloud-Hosted<br>VoIP Service<br>Package with<br>Midrange<br>Handset  | UC-BUN-<br>CDNCS22-<br>MIDHAND  | Cloud-Hosted<br>VoIP Service<br>package that<br>includes a<br>Midrange<br>Handset as<br>described in<br>Section 22.2.2.2.   |  | \$390.00                                | \$19.05   | Each               | Yes                         | No                               | Required                     |
| 3 | Cloud-Hosted<br>VoIP Service<br>Package with<br>Attendant<br>Handset | UC-BUN-<br>CDNCS22-<br>ATTHAND  | Cloud-Hosted<br>VoIP Service<br>package that<br>includes an<br>Attendant<br>Handset as<br>described in<br>Section 22.2.2.3. |  | \$593.00                                | \$19.05   | Each               | Yes                         | No                               | Required                     |

|   |  | Contractor's                   | Feature  | Contractor's<br>Description, Restrictions                     | Non-<br>Recurring<br>Charge Per | Monthly<br>Recurring<br>Charge/Item | Unit of | SAAF<br>Applied | Delegation<br>Needed | Required or   |
|---|--|--------------------------------|--|---|---------------------------------|-------------------------------------|---------|-----------------|----------------------|---------------|
| # | Feature Name   | Product ID                     | Description  | and Limitations   | Item                            | per Unit                            | Measure | (Yes/No)        | (Yes/No)             | Discretionary |
| 4 | Cloud-Hosted<br>VoIP Service<br>Package with<br>Conference<br>Room<br>Speakerphone | UC-BUN-<br>CDNCS22-<br>CONFSPK | Cloud-Hosted<br>VoIP Service<br>package that<br>includes a<br>Conference<br>Room             |   | \$868.00                        | \$19.05                             | Each    | Yes             | No                   | Required      |
|   |  |                                | Speakerphone<br>as described in<br>Section 22.2.2.4.   |   |                                 |                                     |         |                 |                      |               |
| 5 | Cloud-Hosted<br>VoIP Service<br>Package Without<br>Desktop Handset                 | UC-BUN-<br>CDNCS22-<br>WOHAND  | Cloud-Hosted<br>VoIP Service<br>package that<br>does not<br>include a<br>Desktop<br>Handset. |   | \$105.00                        | \$19.05                             | Each    | Yes             | No                   | Required      |
| 6 | Voice Gateway<br>Support Service   | UC-MSR-<br>PRIVATE-<br>AGW     |  | Voice Gateway<br>Support Service                              |                                 | \$ 115.00                           | Device  | Yes             | No                   | Required      |
| 7 | UC Private<br>Standard Voice<br>Recording User                                     | UC-AAS-<br>PRIVATE-<br>ARCRDU  |  | UC Private Standard<br>Voice Recording User                   |                                 | \$ 8.00                             | Device  | Yes             | No                   | Required      |
| 8 | UC Private<br>Advanced Voice<br>Recording User                                     | UC-AAS-<br>PRIVATE-SCR         |  | UC Private Advanced<br>Voice Recording User                   |                                 | \$ 21.00                            | Device  | Yes             | No                   | Required      |
| 9 | UC Hybrid/Private<br>Distance Learning<br>Training - Full Day                      | UC-3PN-<br>TRAIN-<br>FULLDAY   |  | UC Hybrid/Private<br>Distance Learning<br>Training - Full Day | \$ 2,100.00                     |                                     | Day     | No              | No                   | Required      |

| щ  |                   | Contractor's | Feature     | Contractor's<br>Description, Restrictions | Non-<br>Recurring<br>Charge Per | Monthly<br>Recurring<br>Charge/Item | Unit of  | SAAF<br>Applied | Delegation<br>Needed | Required or   |
|----|-------------------|--------------|-------------|---|---------------------------------|-------------------------------------|----------|-----------------|----------------------|---------------|
| #  | Feature Name      | Product ID   | Description | and Limitations                           | ltem                            | per Unit                            | Measure  | (Yes/No)        | (Yes/No)             | Discretionary |
|    | Attendant         | UC-AAS-      |             |   |                                 | \$ 125.71                           | Console  | Yes             | No                   | Required      |
| 10 | Console -         | PRIVATE-     |             | Attendant Console -                       |                                 |                                     |          |                 |                      |               |
| 10 | Advanced          | ADVATCON     |             | Advanced                                  | <b></b>                         |                                     |          |                 |                      |               |
|    | High Capacity     | UC-MSN-      |             |   | \$ 9,125.00                     |                                     | Device   | No              | No                   | Required      |
|    | Analog Service    | PRIVATE-     |             | High Capacity Analog                      |                                 |                                     |          |                 |                      |               |
| 11 | (48 ports)        | AGWY48       |             | Service (48 ports)                        |                                 |                                     |          |                 |                      |               |
|    | Low Capacity      | UC-MSN-      |             |   | \$ 1,435.00                     |                                     | Device   | No              | No                   | Required      |
|    | Analog Service (4 | PRIVATE-     |             | Low Capacity Analog                       |                                 |                                     |          |                 |                      |               |
| 12 | ports)            | AGWY4        |             | Service (4 ports)                         |                                 |                                     |          |                 |                      |               |
|    |                   | UC-AAS-      |             |   |                                 | \$ 170.00                           | Concurr  | Yes             | No                   | Required      |
|    | Fax Over IP       | PRIVATE-     |             |   |                                 |                                     | ent      |                 |                      |               |
| 13 | Service           | FOIP         |             | Fax Over IP Service                       |                                 |                                     | Channel  |                 |                      |               |
|    | Work From Home    | UC-BUN-      |             | Work From Home                            |                                 | \$ 27.00                            | Seat     | Yes             | No                   | Required      |
| 14 | Standard Bundle   | WFH-STND     |             | Standard Bundle                           |                                 |                                     |          |                 |                      |               |
|    | Work From Home    | UC-BUN-      |             | Work From Home                            |                                 | \$ 74.50                            | Seat     | Yes             | No                   | Required      |
| 15 | Executive Bundle  | WFH-EXEC     |             | Executive Bundle                          |                                 |                                     |          |                 |                      |               |
|    | Work From Home    |              |             |   |                                 | \$ 132.00                           | Seat     | Yes             | No                   | Required      |
|    | Executive Video   | UC-BUN-      |             | Work From Home                            |                                 |                                     |          |                 |                      |               |
| 16 | Bundle            | WFH-EXECV    |             | Executive Video Bundle                    |                                 |                                     |          |                 |                      |               |
|    | Emergency         |              |             |   |                                 | \$3.75                              | Seat     | Yes             | No                   | Required      |
|    | Notification and  | UC-AAS-ENT-  |             | Emergency Notification                    |                                 |                                     |          |                 |                      |               |
| 17 | Paging            | PAGING       |             | and Paging                                |                                 |                                     |          |                 |                      |               |
|    | E911 Dynamic      | UC-AAS-CIR-  |             |   |                                 | \$18.50                             | User     | Yes             | No                   | Required      |
| 18 | Mobile            | CERL         |             | E911 Dynamic Mobile                       |                                 | •                                   |          |                 |                      | ·             |
|    |                   | UC-PRO-      |             | ,   | \$ 375.00                       |                                     | Location | No              | No                   | Required      |
|    |                   | PRIVATE-     |             |   |                                 |                                     |          |                 |                      |               |
| 19 | E911 Location     | CERL         |             | E911 Location                             |                                 |                                     |          |                 |                      |               |
|    | FedRAMP           | UC-AAS-ENT-  |             |   |                                 | \$9,880.00                          | System   | Yes             | No                   | Required      |
| 20 | Compliance        | FEDRAMP      |             | FedRAMP Compliance                        |                                 |                                     |          |                 |                      |               |

|    |                 |                            |                        |  | Non-                            |      | onthly                        |                    |                             |                                  |                              |
|----|-----------------|----------------------------|------------------------|--|---------------------------------|------|-------------------------------|--------------------|-----------------------------|----------------------------------|------------------------------|
| #  | Feature Name    | Contractor's<br>Product ID | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations | Recurring<br>Charge Per<br>Item | Char | curring<br>ge/Item<br>er Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 4.50                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco     | haas-                      |                        | HWaaS Cisco 6841 MPP   |                                 |      |                               |                    |                             |                                  |                              |
| 21 | 6841 MPP Phone  | 3PW6841                    |                        | Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 4.50                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco     | haas-                      |                        | HWaaS Cisco 6851 MPP   |                                 |      |                               |                    |                             |                                  |                              |
| 22 | 6851 MPP Phone  | 3PW6851                    |                        | Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 5.50                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco     | haas-                      |                        | HWaaS Cisco 6861 MPP   |                                 |      |                               |                    |                             |                                  |                              |
| 23 | 6861 MPP Phone  | 3PW6861                    |                        | Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    | HWaaS Cisco KEM | UC-AAS-                    |                        |  |                                 | \$   | 4.50                          | Device             | Yes                         | No                               | Required                     |
|    | for 6800 Series | haas-                      |                        | HWaaS Cisco KEM for  |                                 |      |                               |                    |                             |                                  |                              |
| 24 | MPP             | 3PW68KEM                   |                        | 6800 Series MPP  |                                 |      |                               |                    |                             |                                  |                              |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 3.75                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco IP  | haas-                      |                        | HWaaS Cisco IP 7811  |                                 |      |                               |                    |                             |                                  |                              |
| 25 | 7811 MPP Phone  | 3PW7811                    |                        | MPP Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 4.50                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco IP  | haas-                      |                        | HWaaS Cisco IP 7821  |                                 |      |                               |                    |                             |                                  |                              |
| 26 | 7821 MPP Phone  | 3PW7821                    |                        | MPP Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    | HWaaS Cisco IP  |                            |                        |  |                                 | \$   | 28.00                         | Device             | Yes                         | No                               | Required                     |
|    | 7811 MPP        | UC-AAS-                    |                        | HWaaS Cisco IP 7811  |                                 |      |                               |                    |                             |                                  |                              |
|    | Conference      | haas-                      |                        | MPP Conference   |                                 |      |                               |                    |                             |                                  |                              |
| 27 | Phone           | 3PW7832                    |                        | Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 6.50                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco IP  | haas-                      |                        | HWaaS Cisco IP 7841  |                                 |      |                               |                    |                             |                                  |                              |
| 28 | 7841 MPP Phone  | 3PW7841                    |                        | MPP Phone  |                                 |      |                               |                    |                             |                                  |                              |
|    |                 | UC-AAS-                    |                        |  |                                 | \$   | 6.50                          | Device             | Yes                         | No                               | Required                     |
|    | HWaaS Cisco IP  | haas-                      |                        | HWaaS Cisco IP 7861  |                                 |      |                               |                    |                             |                                  |                              |
| 29 | 7861 MPP Phone  | 3PW7861                    |                        | MPP Phone  |                                 |      |                               |                    |                             |                                  |                              |

|    |                                  |                  |             |   | Non-                    |          | onthly              |         |                 | <b>_</b>             |                    |
|----|----------------------------------|------------------|-------------|---|-------------------------|----------|---------------------|---------|-----------------|----------------------|--------------------|
|    |                                  | Contractor's     | Feature     | Contractor's<br>Description, Restrictions | Recurring<br>Charge Per |          | curring<br>rge/ltem | Unit of | SAAF<br>Applied | Delegation<br>Needed | <b>Required</b> or |
| #  | Feature Name                     | Product ID       | Description | and Limitations                           | ltem                    | pe       | er Unit             | Measure | (Yes/No)        | (Yes/No)             | Discretionary      |
|    | HWaaS Cisco<br>8800 Series KEM   |                  |             |   |                         | \$       | 9.00                | Device  | Yes             | No                   | Required           |
|    | for Audio IP                     | UC-AAS-          |             | HWaaS Cisco 8800                          |                         |          |                     |         |                 |                      |                    |
|    | Phone, MPP                       | HAAS-            |             | Series KEM for Audio IP                   |                         |          |                     |         |                 |                      |                    |
| 30 | firmware                         | 3PW88KEM         |             | Phone, MPP firmware                       |                         |          |                     |         |                 |                      |                    |
|    |                                  | UC-AAS-          |             |   |                         | \$       | 8.55                | Device  | Yes             | No                   | Required           |
|    | HWaaS Cisco IP                   | HAAS-            |             | HWaaS Cisco IP 8811                       |                         | т        |                     |         |                 |                      |                    |
| 31 | 8811 MPP Phone                   | 3PW8811          |             | MPP Phone                                 |                         |          |                     |         |                 |                      |                    |
|    |                                  | UC-AAS-          |             |   |                         | \$       | 38.00               | Device  | Yes             | No                   | Required           |
|    | HWaaS Cisco                      | HAAS-            |             | HWaaS Cisco 8832 MPP                      |                         |          |                     |         |                 |                      |                    |
| 32 | 8832 MPP Phone                   | 3PW8832          |             | Phone                                     |                         |          |                     |         |                 |                      |                    |
|    |                                  | UC-AAS-          |             |   |                         | \$       | 8.55                | Device  | Yes             | No                   | Required           |
|    | HWaaS Cisco IP                   | haas-            |             | HWaaS Cisco IP 8841                       |                         |          |                     |         |                 |                      |                    |
| 33 | 8841 MPP Phone                   | 3PW8841          |             | MPP Phone                                 |                         |          |                     |         |                 |                      |                    |
|    |                                  | UC-AAS-          |             |   |                         | \$       | 10.45               | Device  | Yes             | No                   | Required           |
|    | HWaaS Cisco IP                   | HAAS-            |             | HWaaS Cisco IP 8845                       |                         |          |                     |         |                 |                      |                    |
| 34 | 8845 MPP Phone                   | 3PW8845          |             | MPP Phone                                 |                         |          |                     |         |                 |                      |                    |
|    |                                  | UC-AAS-          |             |   |                         | \$       | 10.45               | Device  | Yes             | No                   | Required           |
|    | HWaaS Cisco IP                   | HAAS-            |             | HWaaS Cisco IP 8851                       |                         |          |                     |         |                 |                      |                    |
| 35 | 8851 MPP Phone                   | 3PW8851          |             | MPP Phone                                 |                         |          | 10.05               |         |                 |                      |                    |
|    |                                  | UC-AAS-          |             |   |                         | \$       | 12.35               | Device  | Yes             | No                   | Required           |
| 24 | HWaaS Cisco IP                   | HAAS-            |             | HWaaS Cisco IP 8861                       |                         |          |                     |         |                 |                      |                    |
| 36 | 8861 MPP Phone                   | 3PW8861          |             | MPP Phone                                 |                         | <b>*</b> | 10.00               |         | N e e           |                      | De a l'as d        |
|    |                                  | UC-AAS-<br>HAAS- |             |   |                         | \$       | 13.30               | Device  | Yes             | No                   | Required           |
| 37 | HWaaS Cisco IP<br>8865 MPP Phone |                  |             | HWaaS Cisco IP 8865                       |                         |          |                     |         |                 |                      |                    |
| 3/ | HWaaS Cisco IP                   | 3PW8865          |             | MPP Phone                                 |                         | \$       | 3.60                | Device  | Yes             | No                   | Required           |
|    | 7811 Phone                       | UC-AAS-          |             | HWaaS Cisco IP 7811                       |                         | φ        | 5.00                | Device  | 102             |                      | Requied            |
| 38 | (spare)                          | HAAS-7811        |             | Phone (spare)                             |                         |          |                     |         |                 |                      |                    |
| 50 |                                  | 11/1/13-7011     |             |   |                         |          |                     |         |                 |                      |                    |

|    |                 |              |             | Contractorio                              | Non-                    | onthly             |         | C A A F         | Delegation           |               |
|----|-----------------|--------------|-------------|---|-------------------------|--------------------|---------|-----------------|----------------------|---------------|
|    |                 | Contractor's | Feature     | Contractor's<br>Description, Restrictions | Recurring<br>Charge Per | curring<br>ge/ltem | Unit of | SAAF<br>Applied | Delegation<br>Needed | Required or   |
| #  | Feature Name    | Product ID   | Description | and Limitations                           | Item                    | er Unit            | Measure | (Yes/No)        | (Yes/No)             | Discretionary |
|    | HWaaS Cisco IP  | UC-AAS-      | •           | HWaaS Cisco IP 7821                       |                         | \$<br>4.50         | Device  | Yes             | No                   | Required      |
| 39 | 7821 Phone      | HAAS-7821    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  |              |             |   |                         | \$<br>27.00        | Device  | Yes             | No                   | Required      |
|    | 7811 Conference | UC-AAS-      |             | HWaaS Cisco IP 7811                       |                         |                    |         |                 |                      |               |
| 40 | Phone           | HAAS-7832    |             | Conference Phone                          |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 7841                       |                         | \$<br>6.30         | Device  | Yes             | No                   | Required      |
| 41 | 7841 Phone      | HAAS-7841    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 7861                       |                         | \$<br>6.30         | Device  | Yes             | No                   | Required      |
| 42 | 7861 Phone      | HAAS-7861    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco     |              |             |   |                         | \$<br>9.00         | Device  | Yes             | No                   | Required      |
|    | 8800 Series KEM |              |             | HWaaS Cisco 8800                          |                         |                    |         |                 |                      |               |
|    | for Audio IP    | UC-AAS-      |             | Series KEM for Audio IP                   |                         |                    |         |                 |                      |               |
| 43 | Phone, firmware | haas-88kem   |             | Phone, firmware                           |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 8811                       |                         | \$<br>8.55         | Device  | Yes             | No                   | Required      |
| 44 | 8811 Phone      | HAAS-8811    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco     | UC-AAS-      |             | HWaaS Cisco 8832                          |                         | \$<br>38.00        | Device  | Yes             | No                   | Required      |
| 45 | 8832 Phone      | HAAS-8832    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 8841                       |                         | \$<br>8.55         | Device  | Yes             | No                   | Required      |
| 46 | 8841 Phone      | HAAS-7881    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 8845                       |                         | \$<br>10.45        | Device  | Yes             | No                   | Required      |
| 47 | 8845 Phone      | HAAS-8845    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 8851                       |                         | \$<br>10.45        | Device  | Yes             | No                   | Required      |
| 48 | 8851 Phone      | HAAS-8851    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 8861                       |                         | \$<br>12.35        | Device  | Yes             | No                   | Required      |
| 49 | 8861 Phone      | HAAS-8861    |             | Phone                                     |                         |                    |         |                 |                      |               |
|    | HWaaS Cisco IP  | UC-AAS-      |             | HWaaS Cisco IP 8865                       |                         | \$<br>13.30        | Device  | Yes             | No                   | Required      |
| 50 | 8865 Phone      | HAAS-8865    |             | Phone                                     |                         |                    |         |                 |                      |               |

|    |   |                            |                        | Contractor's   | Non-<br>Recurring  |      | onthly<br>curring  |                    | SAAF                | Delegation         |                              |
|----|---|----------------------------|------------------------|--|--------------------|------|--------------------|--------------------|---------------------|--------------------|------------------------------|
| #  | Feature Name  | Contractor's<br>Product ID | Feature<br>Description | Description, Restrictions<br>and Limitations                   | Charge Per<br>Item | Char | ge/Item<br>er Unit | Unit of<br>Measure | Applied<br>(Yes/No) | Needed<br>(Yes/No) | Required or<br>Discretionary |
| 51 | 562 Wireless Dual<br>Headset, Multi<br>Base Station<br>US,CA      | UC-AAS-<br>HAAS-<br>HS562M | ·                      | 562 Wireless Dual<br>Headset, Multi Base<br>Station US,CA      |                    | \$   | 9.50               | Device             | Yes                 | No                 | Required                     |
| 52 | 561 Wireless Single<br>Headset, Multi<br>Base Station<br>US,CA    | UC-AAS-<br>HAAS-<br>HS561M |                        | 561 Wireless Single<br>Headset, Multi Base<br>Station US,CA    |                    | \$   | 8.50               | Device             | Yes                 | No                 | Required                     |
| 53 | 562 Wireless Dual<br>Headset,<br>Standard Base<br>Station US,CA   | UC-AAS-<br>HAAS-<br>HS562S |                        | 562 Wireless Dual<br>Headset, Standard<br>Base Station US,CA   |                    | \$   | 7.75               | Device             | Yes                 | No                 | Required                     |
| 54 | 561 Wireless Single<br>Headset,<br>Standard Base<br>Station US,CA | UC-AAS-<br>HAAS-<br>HS561S |                        | 561 Wireless Single<br>Headset, Standard<br>Base Station US,CA |                    | \$   | 6.95               | Device             | Yes                 | No                 | Required                     |
| 55 | Headset 531<br>Wired Single + USB<br>Headset Adapter              | UC-AAS-<br>HAAS-HS531      |                        | Headset 531 Wired<br>Single + USB Headset<br>Adapter           |                    | \$   | 4.70               | Device             | Yes                 | No                 | Required                     |
| 56 | Headset 532<br>Wired Dual + USB<br>Headset Adapter                | UC-AAS-<br>HAAS-HS532      |                        | Headset 532 Wired<br>Dual + USB Headset<br>Adapter             |                    | \$   | 5.15               | Device             | Yes                 | No                 | Required                     |
| 57 | Hardware as a<br>Service Midrange<br>Phone                        | UC-MSN-<br>HAAS-8800       |                        | Hardware as a Service<br>Midrange Phone                        | \$ 255.00          |      |                    | Device             | No                  | No                 | Required                     |
| 58 | Hardware as a<br>Service Conf<br>Phone                            | UC-MSN-<br>HAAS-<br>CONF88 |                        | Hardware as a Service<br>Conf Phone                            | \$ 744.00          |      |                    | Device             | No                  | No                 | Required                     |
| 59 | Hardware as a<br>Service Headset 1                                | UC-MSN-<br>HAAS-HSET1      |                        | Hardware as a Service<br>Headset 1                             | \$ 155.00          |      |                    | Device             | No                  | No                 | Required                     |

| #  | Feature Name   | Contractor's<br>Product ID    | Feature     | Contractor's<br>Description, Restrictions<br>and Limitations | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item | Unit of | SAAF<br>Applied | Delegation<br>Needed<br>(Yes/No) | Required or          |
|----|--|-------------------------------|-------------|--|---|-------------------------------------|---------|-----------------|----------------------------------|----------------------|
| #  |  | UC-MSN-                       | Description | Hardware as a Service  |   | per Unit                            | Measure | (Yes/No)<br>No  | No                               | <b>Discretionary</b> |
| 60 | Hardware as a<br>Service Headset 2                               | HAAS-HSET2                    |             | Hardware as a service<br>Headset 2                           | \$ 285.00                               |                                     | Device  | INO             | NO                               | Required             |
| 61 | Hardware as a<br>Service Headset 3                               | UC-MSN-<br>HAAS-HSET3         |             | Hardware as a Service<br>Headset 3                           | \$ 310.00                               |                                     | Device  | No              | No                               | Required             |
| 62 | Emergency<br>Notification Board<br>Support Service               | UC-BUN-<br>HAAS-ENBSS         |             | Emergency Notification<br>Board Support Service              |   | \$ 75.00                            | Device  | Yes             | No                               | Required             |
| 63 | Emergency<br>Notification Board<br>Service - Small               | UC-BUN-<br>HAAS-ENBSS         |             | Emergency Notification<br>Board Service - Small              | \$ 2,195.00                             |                                     | Device  | No              | No                               | Required             |
| 64 | Emergency<br>Notification Board<br>Service - Medium              | UC-BUN-<br>HAAS-<br>ENBSM     |             | Emergency Notification<br>Board Service -<br>Medium          | \$ 3,850.00                             |                                     | Device  | No              | No                               | Required             |
| 65 | Emergency<br>Notification Board<br>Service - Large               | UC-BUN-<br>HAAS-ENBSL         |             | Emergency Notification<br>Board Service - Large              | \$ 4,990.00                             |                                     | Device  | No              | No                               | Required             |
| 66 | Emergency<br>Notification Board<br>Service - XL                  | UC-BUN-<br>HAAS-<br>ENBSXL    |             | Emergency Notification<br>Board Service - XL                 | \$ 6,120.00                             |                                     | Device  | No              | No                               | Required             |
| 67 | Emergency<br>Notification Board<br>Service - Outdoor             | uc-bun-<br>haas-enbso         |             | Emergency Notification<br>Board Service -<br>Outdoor         | \$ 8,230.00                             |                                     | Device  | No              | No                               | Required             |
| 68 | IP Paging and<br>Notification Server                             | UC-AAS-<br>PRIVATE-<br>PAGSVR |             | IP Paging and<br>Notification Server                         |   | \$ 592.00                           | Device  | Yes             | No                               | Required             |
| 69 | IP Speaker<br>registered to<br>calling server<br>support service | UC-AAS-<br>PRIVATE-<br>IPSPK  |             | IP Speaker registered to calling server support service      |   | \$ 41.00                            | Device  | Yes             | No                               | Required             |

|    |                    |                    |             |                           | 1        | Non-      | Mc   | onthly  |          |          |            |               |
|----|--------------------|--------------------|-------------|---------------------------|----------|-----------|------|---------|----------|----------|------------|---------------|
|    |                    |                    |             | Contractor's              | Re       | curring   | Rec  | curring |          | SAAF     | Delegation |               |
|    |                    | Contractor's       | Feature     | Description, Restrictions | Chc      | irge Per  | Char | ge/ltem | Unit of  | Applied  | Needed     | Required or   |
| #  | Feature Name       | Product ID         | Description | and Limitations           |          | tem       | ре   | er Unit | Measure  | (Yes/No) | (Yes/No)   | Discretionary |
|    | IP Wall Mount      |                    |             |                           |          |           | \$   | 41.00   | Device   | Yes      | No         | Required      |
|    | Speaker            |                    |             |                           |          |           |      |         |          |          |            |               |
|    | registered to      | UC-AAS-            |             | IP Wall Mount Speaker     |          |           |      |         |          |          |            |               |
|    | calling server     | PRIVATE-           |             | registered to calling     |          |           |      |         |          |          |            |               |
| 70 | support service    | IPSPKW             |             | server support service    |          |           |      |         |          |          |            |               |
|    | IP Ceiling Speaker |                    |             |                           |          |           | \$   | 41.00   | Device   | Yes      | No         | Required      |
|    | registered to      | UC-AAS-            |             | IP Ceiling Speaker        |          |           |      |         |          |          |            |               |
|    | calling server     | PRIVATE-           |             | registered to calling     |          |           |      |         |          |          |            |               |
| 71 | support service    | IPSPKC             |             | server support service    |          |           |      |         |          |          |            |               |
|    | IP Outdoor         |                    |             |                           |          |           | \$   | 41.00   | Device   | Yes      | No         | Required      |
|    | Speaker            |                    |             |                           |          |           |      |         |          |          |            |               |
|    | registered to      | UC-AAS-            |             | IP Outdoor Speaker        |          |           |      |         |          |          |            |               |
| 70 | calling server     | PRIVATE-           |             | registered to calling     |          |           |      |         |          |          |            |               |
| 72 | support service    |                    |             | server support service    | <b>^</b> | 0 ( 5 0 0 |      |         | <u> </u> |          |            |               |
|    | IP Speaker         | UC-MSN-            |             |                           | \$       | 365.00    |      |         | Device   | No       | No         | Required      |
| 70 | registered to      | PRIVATE-           |             | IP Speaker registered to  |          |           |      |         |          |          |            |               |
| 73 | calling server     | IPSPK              |             | calling server            | ¢        | 400.00    |      |         |          |          | N 1 -      | De a l'as al  |
|    | IP Wall Mount      |                    |             |                           | \$       | 492.00    |      |         | Device   | No       | No         | Required      |
|    | Speaker            | UC-MSN-            |             | IP Wall Mount Speaker     |          |           |      |         |          |          |            |               |
| 74 | registered to      | PRIVATE-           |             | registered to calling     |          |           |      |         |          |          |            |               |
| 74 | calling server     |                    |             | server                    | đ        | 520.00    |      |         | Device   | NIa      | Na         |               |
|    | IP Ceiling Speaker | UC-MSN-            |             | IP Ceiling Speaker        | \$       | 538.00    |      |         | Device   | No       | No         | Required      |
| 75 | registered to      | PRIVATE-<br>IPSPKC |             | registered to calling     |          |           |      |         |          |          |            |               |
| 75 | calling server     | IFJFKC             |             | server                    | đ        | 645.00    |      |         | Davias   | No       | No         | Dequired      |
|    | Speaker            | UC-MSN-            |             | IP Outdoor Speaker        | \$       | 045.00    |      |         | Device   | OVI      | OPI        | Required      |
|    | registered to      | PRIVATE-           |             | registered to calling     |          |           |      |         |          |          |            |               |
| 76 | calling server     | IPSPKO             |             | server                    |          |           |      |         |          |          |            |               |
| /0 |                    | ILJLV              |             | 201401                    |          |           |      |         |          |          |            |               |

|               | Contractor's   | Feature   | Contractor's<br>Description, Restrictions  | Non-<br>Recurring<br>Charge Per  | Monthly<br>Recurring<br>Charge/Item   | Unit of   | SAAF<br>Applied   | Delegation<br>Needed  | Required or  |
|---------------|--|---|--|--|---|---|---|---|--|
| Feature Name  | Product ID   | Description   | and Limitations  | Item   | per Unit  | Measure   | (Yes/No)  | (Yes/No)  | Discretionary  |
|               | UC-AAS-  |   |  |  | \$ 5,150.00   | Connect   | Yes   | No  | Required   |
|               |  |   |  |  |   | ion   |   |   |  |
| Mobile Edge   |  |   | Mobile Edge  |  |   |   |   |   |  |
|               |  |   |  |  | \$ 530.00   | Port  | Yes   | No  | Required   |
| Al Assistant  | PRIVATE-AIA  |   |  |  |   |   |   |   |  |
|               |  |   |  | \$ 195.00  |   | Seat  | No  | No  | Required   |
|               |  |   |  |  |   |   |   |   |  |
| Claud Llastad |  |   | •  |  |   |   |   |   |  |
|               |  |   | Hanasei  |  |   |   |   |   |  |
|               |  |   | NPC for Solicitod SKU #  |  |   |   |   |   |  |
| •             |  |   |  |  |   |   |   |   |  |
|               |  |   |  |  |   |   |   |   |  |
|               |  |   |  |  | \$ 12.20  | Seat  | Yes   | No  | Required   |
|               |  |   | Hosted VoIP Service  |  | T   |   |   |   | 1  |
|               |  |   | Package with Standard  |  |   |   |   |   |  |
| Cloud-Hosted  |  |   | Handset  |  |   |   |   |   |  |
| VoIP Service  |  |   |  |  |   |   |   |   |  |
| Package with  | UC-MSR-  |   | MRC for Solicited SKU #  |  |   |   |   |   |  |
|               |  |   |  |  |   |   |   |   |  |
| (MRC)         | STNDHAND   |   |  |  |   |   |   |   |  |
|               |  |   |  | \$390.00   |   | Seat  | No  | No  | Required   |
|               |  |   |  |  |   |   |   |   |  |
| Claudille     |  |   | 9  |  |   |   |   |   |  |
|               |  |   | Miarange Hanaset   |  |   |   |   |   |  |
|               |  |   | NIPC for Solicitod SVIL #  |  |   |   |   |   |  |
| <b>–</b>      |  |   |  |  |   |   |   |   |  |
| <b>-</b>      |  |   |  |  |   |   |   |   |  |
|               | Mobile Edge<br>Al Assistant<br>Cloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(NRC)<br>Cloud-Hosted<br>VoIP Service | Feature NameProduct IDUC-AAS-<br>PRIVATE-<br>MOBEDGEMobile EdgeUC-AAS-<br>PRIVATE-AIAAI AssistantUC-AAS-<br>PRIVATE-AIACloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(NRC)UC-MSN-<br>CDNCS22-<br>STNDHANDCloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(MRC)UC-MSR-<br>CDNCS22-<br>STNDHANDCloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(MRC)UC-MSR-<br>CDNCS22-<br>STNDHANDCloud-Hosted<br>VoIP Service<br>Package with<br>VoIP Service<br>Package with<br>UC-MSR-<br>CDNCS22-<br>STNDHANDUC-MSR-<br>CDNCS22-<br>STNDHAND | Feature NameProduct IDDescriptionUC-AAS-<br>PRIVATE-<br>Mobile EdgeUC-AAS-<br>PRIVATE-AIAIAl AssistantPRIVATE-AIAICloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(NRC)UC-MSN-<br>CDNCS22-<br>STNDHANDICloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(NRC)UC-MSN-<br>CDNCS22-<br>STNDHANDICloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>(DRCS22-<br>STNDHANDUC-MSR-<br>CDNCS22-<br>STNDHANDICloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>CDNCS22-<br>(MRC)UC-MSR-<br>CDNCS22-<br>STNDHANDICloud-Hosted<br>VoIP Service<br>Package with<br>CDNCS22-<br>(MRC)UC-MSR-<br>CDNCS22-<br>STNDHANDICloud-Hosted<br>VoIP Service<br>Package with<br>MidrangeUC-MSN-<br>CDNCS22-I | Feature NameContractor's<br>Product IDFeature<br>DescriptionDescription, Restrictions<br>and LimitationsWobile EdgeUC-AAS-<br>PRIVATE-<br>Nobile EdgeMobile EdgeMobile EdgeUC-AAS-<br>PRIVATE-AIAAI AssistantUC-AAS-<br>PRIVATE-AIAAI AssistantAI AssistantPRIVATE-AIAUnbundled - Cloud-<br>Hosted VoIP Service<br>Package with Standard<br>HandsetUC-MSN-<br>UC-BUN-CDNCS22-<br>STNDHANDUR-MSN-<br>UC-BUN-CDNCS22-<br>STNDHANDCloud-Hosted<br>VoIP Service<br>Package with<br>Standard HandsetUC-MSN-<br>CDNCS22-<br>STNDHANDNRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHANDCloud-Hosted<br>VoIP Service<br>Package with<br>Standard HandsetUC-MSR-<br>CDNCS22-<br>STNDHANDUnbundled - Cloud-<br>Hosted VoIP Service<br>Package with Standard<br>HandsetCloud-Hosted<br>VoIP Service<br>Package with<br>Standard Handset<br>CDNCS22-<br>(MRC)UC-MSR-<br>STNDHANDMRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHANDCloud-Hosted<br>VoIP Service<br>Package with<br>Cloud-Hosted<br>VoIP Service<br>Package with<br>UC-MSN-<br>CDNCS22-Unbundled - Cloud-<br>Hosted VoIP Service<br>Package with<br>MidrangeCloud-Hosted<br>VoIP Service<br>Package with<br>MidrangeUC-MSN-<br>MRC for Solicited SKU #<br>Midrange | Feature NameContractor's<br>Product IDFeature<br>DescriptionDescription, Restrictions<br>and LimitationsCharge Per<br>ItemUC-AAS-<br>PRIVATE-<br>Mobile EdgeUC-AAS-<br>PRIVATE-AIAMobile EdgeImage: Contractor's<br>and LimitationsCharge Per<br>ItemUC-AAS-<br>PRIVATE-AIAUC-AAS-<br>PRIVATE-AIAMobile EdgeImage: Contractor's<br>and LimitationsImage: Contractor's<br>and LimitationsImage: Contractor's<br>and LimitationsImage: Contractor's<br>and LimitationsImage: Contractor's<br>and LimitationsAI AssistantPRIVATE-AIAAI AssistantImage: Contractor's<br>and Contractor'sImage: Contractor's<br>and Contractor's <td< td=""><td>Feature NameContractor's<br/>Product IDFeature<br/>DescriptionDescriptionRestrictions<br/>and LimitationsCharge Per<br/>ItemCharge/Item<br/>per UnitUC-AAS-<br/>PRIVATE-<br/>Mobile EdgeWOBEDGEMobile Edge\$ 5,150.00\$ 5,150.00\$ 5,150.00Al AssistantUC-AAS-<br/>PRIVATE-AIAAl Assistant\$ 530.00\$ 530.00\$ 530.00Al AssistantPRIVATE-AIAAl Assistant\$ 530.00\$ 530.00\$ 530.00Cloud-Hosted<br/>VolP ServiceUC-MSN-<br/>CDNCS2-<br/>STNDHANDUnbundled - Cloud-<br/>Handset\$ 195.00\$ 195.00Cloud-Hosted<br/>VolP ServiceUC-MSN-<br/>STNDHANDNRC for Solicited SKU #<br/>UC-BUN-CDNCS2-<br/>STNDHAND\$ 12.20Cloud-Hosted<br/>VolP ServiceUC-MSR-<br/>CDNCS2-<br/>STNDHANDUnbundled - Cloud-<br/>Hosted VolP Service<br/>Package with Standard<br/>Handset\$ 12.20Cloud-Hosted<br/>VolP ServiceUC-MSR-<br/>STNDHANDMRC for Solicited SKU #<br/>UC-BUN-CDNCS2-<br/>STNDHAND\$ 12.20Cloud-Hosted<br/>VolP ServiceUC-MSR-<br/>STNDHANDMRC for Solicited SKU #<br/>UC-BUN-CDNCS2-<br/>STNDHAND\$ 12.20Cloud-Hosted<br/>VolP ServiceUnbundled - Cloud-<br/>Hosted VolP Service<br/>Package with<br/>Midrange Handset\$ 390.00Cloud-Hosted<br/>VolP ServiceUnbundled - Cloud-<br/>Hosted VolP Service<br/>Package with<br/>Midrange\$ 390.00Cloud-Hosted<br/>VolP ServiceUnbundled - Cloud-<br/>Hosted VolP Service<br/>Package with<br/>Midrange\$ 390.00Cloud-Hosted<br/>VolP ServiceUC-MSN-<br/>CDNCS2-UC-BUN-CDNCS2-Cloud-Hosted<br/>VolP ServiceUC-MSN</td><td>Feature NameContractor's<br/>Product IDFeature<br/>DescriptionDescription, Restrictions<br/>and LimitationsCharge Per<br/>ItemCharge/Item<br/>per UnitUnit of<br/>MeasureUC-AAS-<br/>PRIVATE-<br/>Mobile EdgeUC-AAS-<br/>UC-AAS-Mobile Edge\$ 5,150,00Connect<br/>ionAl AssistantPRIVATE-AIAMobile Edge\$ 530,00PortAl AssistantPRIVATE-AIAAl Assistant\$ 195,00SeatCloud-Hosted<br/>VolP ServiceUC-MSN-<br/>CDNCS22-<br/>STNDHANDNRC for Solicited SKU #<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 12,20SeatCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>CDNCS22-<br/>STNDHANDNRC for Solicited SKU #<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 12,20SeatCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>CDNCS22-<br/>STNDHANDMRC for Solicited SKU #<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 12,20SeatCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>CDNCS22-<br/>STNDHANDMRC for Solicited SKU #<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 12,20SeatCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>DRCS22-<br/>STNDHANDMRC for Solicited SKU #<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 390,00SeatCloud-Hosted<br/>VolP ServiceSTNDHANDUnbundied - Cloud-<br/>Handset\$ 390,00SeatCloud-Hosted<br/>VolP ServiceUC-MSN-<br/>DRCAge with<br/>MidrangeMRC for Solicited SKU #<br/>UC-BUN-CDNCS22-SeatCloud-Hosted<br/>VolP ServiceUC-MSN-<br/>DRCAge with<br/>MidrangeUC-MSN-<br/>UC-BUN-CDNCS22-Seat</td><td>Feature NameContractor's<br/>Product IDFeature<br/>DescriptionDescription, Restrictions<br/>and LimitationsCharge Per<br/>ItemCharge /Item<br/>per UnitUnit of<br/>Measure<br/>(Yes/No)UC:AAS-<br/>PRIVATE-<br/>Mobile EdgeUC:AAS-<br/>PRIVATE-<br/>MOBEDGEMobile Edge\$ 5.150.00Connect<br/>ionConnect<br/>ionYesAl AssistantPRIVATE-AIAAl Assistant\$ 530.00PortYesAl AssistantPRIVATE-AIAAl Assistant\$ 195.00SeatNoCloud-Hosted<br/>VoIP Service<br/>Package with<br/>Standard HandsetUrbundled - Cloud-<br/>Hosted VoIP Service<br/>Package with Standard<br/>Handset\$ 195.00SeatNoVOIP Service<br/>Package with<br/>VoIP Service<br/>Package with<br/>VoIP Service<br/>Package with<br/>Standard HandsetUC-MSN-<br/>UC-BUN-CDINCS22-<br/>STNDHANDNRC for Solicited SKU #<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 12.20SeatYesCloud-Hosted<br/>VoIP Service<br/>Package with<br/>Standard HandsetUC-MSR-<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 12.20SeatYesCloud-Hosted<br/>VoIP Service<br/>Package with<br/>Standard HandsetUC-MSR-<br/>UC-BUN-CDNCS22-<br/>STNDHAND\$ 399.00SeatNoCloud-Hosted<br/>VoIP Service<br/>Package with<br/>Backage with<br/>UC-MSN-<br/>UC-BUN-CDNCS22-Unbundled - Cloud-<br/>Hosted VOIP Service<br/>Package with<br/>Midrange Handset\$ 399.00SeatNoCloud-Hosted<br/>VoIP Service<br/>Package with<br/>WidrangeUC-MSN-<br/>Midrange HandsetNRC for Solicited SKU #<br/>UC-BUN-CDNCS22-SeatNo</td><td>Feature NameContractor's<br/>Product IDFeature<br/>DescriptionDescription, Restrictions<br/>and LimitationsCharge Per<br/>ItemCharge /ItemUnit of<br/>MedsureApplied<br/>(Yes/No)Needed<br/>(Yes/No)Mobile EdgeMOBEDGEMobile Edge\$ \$,150.00Ornect<br/>ionYesNoMobile EdgeUC-AAS-<br/>PRIVATE-AIAAl Assistant\$ \$,530.00PortYesNoAl AssistantUC-AAS-<br/>PRIVATE-AIAAl Assistant\$ \$30.00PortYesNoAl AssistantUC-AAS-<br/>PRIVATE-AIAAl Assistant\$ \$195.00SeatNoNoCloud-Hosted<br/>VolP ServiceUC-MSN-<br/>CCNCS2-NRC for Solicited SKU #<br/>HandsetSeatNoNoCloud-Hadset<br/>Cloud-Handset<br/>(NRC)UC-MSN-<br/>SINDHANDNRC for Solicited SKU #<br/>Handset\$ 12.20SeatYesNoCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>Cloud-HadsetUC-MSR-<br/>Cloud-HandsetMRC for Solicited SKU #<br/>Handset\$ 12.20SeatYesNoCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>Cloud-HandsetUC-MSR-<br/>UC-BUN-CDNCS2-MRC for Solicited SKU #<br/>HandsetSeatYesNoCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>SINDHANDUNDundled - Cloud-<br/>Handset\$ \$390.00SeatYesNoCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>CCNCS2-Unbundled - Cloud-<br/>Handset\$ \$390.00SeatNoNoCloud-Hosted<br/>VolP ServiceUC-MSR-<br/>CCNCS2-Unbundled - Cloud-<br/>Handset\$ \$ \$390.00S</td></td<> | Feature NameContractor's<br>Product IDFeature<br>DescriptionDescriptionRestrictions<br>and LimitationsCharge Per<br>ItemCharge/Item<br>per UnitUC-AAS-<br>PRIVATE-<br>Mobile EdgeWOBEDGEMobile Edge\$ 5,150.00\$ 5,150.00\$ 5,150.00Al AssistantUC-AAS-<br>PRIVATE-AIAAl Assistant\$ 530.00\$ 530.00\$ 530.00Al AssistantPRIVATE-AIAAl Assistant\$ 530.00\$ 530.00\$ 530.00Cloud-Hosted<br>VolP ServiceUC-MSN-<br>CDNCS2-<br>STNDHANDUnbundled - Cloud-<br>Handset\$ 195.00\$ 195.00Cloud-Hosted<br>VolP ServiceUC-MSN-<br>STNDHANDNRC for Solicited SKU #<br>UC-BUN-CDNCS2-<br>STNDHAND\$ 12.20Cloud-Hosted<br>VolP ServiceUC-MSR-<br>CDNCS2-<br>STNDHANDUnbundled - Cloud-<br>Hosted VolP Service<br>Package with Standard<br>Handset\$ 12.20Cloud-Hosted<br>VolP ServiceUC-MSR-<br>STNDHANDMRC for Solicited SKU #<br>UC-BUN-CDNCS2-<br>STNDHAND\$ 12.20Cloud-Hosted<br>VolP ServiceUC-MSR-<br>STNDHANDMRC for Solicited SKU #<br>UC-BUN-CDNCS2-<br>STNDHAND\$ 12.20Cloud-Hosted<br>VolP ServiceUnbundled - Cloud-<br>Hosted VolP Service<br>Package with<br>Midrange Handset\$ 390.00Cloud-Hosted<br>VolP ServiceUnbundled - Cloud-<br>Hosted VolP Service<br>Package with<br>Midrange\$ 390.00Cloud-Hosted<br>VolP ServiceUnbundled - Cloud-<br>Hosted VolP Service<br>Package with<br>Midrange\$ 390.00Cloud-Hosted<br>VolP ServiceUC-MSN-<br>CDNCS2-UC-BUN-CDNCS2-Cloud-Hosted<br>VolP ServiceUC-MSN | Feature NameContractor's<br>Product IDFeature<br>DescriptionDescription, Restrictions<br>and LimitationsCharge Per<br>ItemCharge/Item<br>per UnitUnit of<br>MeasureUC-AAS-<br>PRIVATE-<br>Mobile EdgeUC-AAS-<br>UC-AAS-Mobile Edge\$ 5,150,00Connect<br>ionAl AssistantPRIVATE-AIAMobile Edge\$ 530,00PortAl AssistantPRIVATE-AIAAl Assistant\$ 195,00SeatCloud-Hosted<br>VolP ServiceUC-MSN-<br>CDNCS22-<br>STNDHANDNRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 12,20SeatCloud-Hosted<br>VolP ServiceUC-MSR-<br>CDNCS22-<br>STNDHANDNRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 12,20SeatCloud-Hosted<br>VolP ServiceUC-MSR-<br>CDNCS22-<br>STNDHANDMRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 12,20SeatCloud-Hosted<br>VolP ServiceUC-MSR-<br>CDNCS22-<br>STNDHANDMRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 12,20SeatCloud-Hosted<br>VolP ServiceUC-MSR-<br>DRCS22-<br>STNDHANDMRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 390,00SeatCloud-Hosted<br>VolP ServiceSTNDHANDUnbundied - Cloud-<br>Handset\$ 390,00SeatCloud-Hosted<br>VolP ServiceUC-MSN-<br>DRCAge with<br>MidrangeMRC for Solicited SKU #<br>UC-BUN-CDNCS22-SeatCloud-Hosted<br>VolP ServiceUC-MSN-<br>DRCAge with<br>MidrangeUC-MSN-<br>UC-BUN-CDNCS22-Seat | Feature NameContractor's<br>Product IDFeature<br>DescriptionDescription, Restrictions<br>and LimitationsCharge Per<br>ItemCharge /Item<br>per UnitUnit of<br>Measure<br>(Yes/No)UC:AAS-<br>PRIVATE-<br>Mobile EdgeUC:AAS-<br>PRIVATE-<br>MOBEDGEMobile Edge\$ 5.150.00Connect<br>ionConnect<br>ionYesAl AssistantPRIVATE-AIAAl Assistant\$ 530.00PortYesAl AssistantPRIVATE-AIAAl Assistant\$ 195.00SeatNoCloud-Hosted<br>VoIP Service<br>Package with<br>Standard HandsetUrbundled - Cloud-<br>Hosted VoIP Service<br>Package with Standard<br>Handset\$ 195.00SeatNoVOIP Service<br>Package with<br>VoIP Service<br>Package with<br>VoIP Service<br>Package with<br>Standard HandsetUC-MSN-<br>UC-BUN-CDINCS22-<br>STNDHANDNRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 12.20SeatYesCloud-Hosted<br>VoIP Service<br>Package with<br>Standard HandsetUC-MSR-<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 12.20SeatYesCloud-Hosted<br>VoIP Service<br>Package with<br>Standard HandsetUC-MSR-<br>UC-BUN-CDNCS22-<br>STNDHAND\$ 399.00SeatNoCloud-Hosted<br>VoIP Service<br>Package with<br>Backage with<br>UC-MSN-<br>UC-BUN-CDNCS22-Unbundled - Cloud-<br>Hosted VOIP Service<br>Package with<br>Midrange Handset\$ 399.00SeatNoCloud-Hosted<br>VoIP Service<br>Package with<br>WidrangeUC-MSN-<br>Midrange HandsetNRC for Solicited SKU #<br>UC-BUN-CDNCS22-SeatNo | Feature NameContractor's<br>Product IDFeature<br>DescriptionDescription, Restrictions<br>and LimitationsCharge Per<br>ItemCharge /ItemUnit of<br>MedsureApplied<br>(Yes/No)Needed<br>(Yes/No)Mobile EdgeMOBEDGEMobile Edge\$ \$,150.00Ornect<br>ionYesNoMobile EdgeUC-AAS-<br>PRIVATE-AIAAl Assistant\$ \$,530.00PortYesNoAl AssistantUC-AAS-<br>PRIVATE-AIAAl Assistant\$ \$30.00PortYesNoAl AssistantUC-AAS-<br>PRIVATE-AIAAl Assistant\$ \$195.00SeatNoNoCloud-Hosted<br>VolP ServiceUC-MSN-<br>CCNCS2-NRC for Solicited SKU #<br>HandsetSeatNoNoCloud-Hadset<br>Cloud-Handset<br>(NRC)UC-MSN-<br>SINDHANDNRC for Solicited SKU #<br>Handset\$ 12.20SeatYesNoCloud-Hosted<br>VolP ServiceUC-MSR-<br>Cloud-HadsetUC-MSR-<br>Cloud-HandsetMRC for Solicited SKU #<br>Handset\$ 12.20SeatYesNoCloud-Hosted<br>VolP ServiceUC-MSR-<br>Cloud-HandsetUC-MSR-<br>UC-BUN-CDNCS2-MRC for Solicited SKU #<br>HandsetSeatYesNoCloud-Hosted<br>VolP ServiceUC-MSR-<br>SINDHANDUNDundled - Cloud-<br>Handset\$ \$390.00SeatYesNoCloud-Hosted<br>VolP ServiceUC-MSR-<br>CCNCS2-Unbundled - Cloud-<br>Handset\$ \$390.00SeatNoNoCloud-Hosted<br>VolP ServiceUC-MSR-<br>CCNCS2-Unbundled - Cloud-<br>Handset\$ \$ \$390.00S |

|    |                              |              |             |                           | Non-       | Monthly     |         |          |            |                    |
|----|------------------------------|--------------|-------------|---------------------------|------------|-------------|---------|----------|------------|--------------------|
|    |                              |              |             | Contractor's              | Recurring  | Recurring   |         | SAAF     | Delegation |                    |
|    |                              | Contractor's | Feature     | Description, Restrictions | Charge Per | Charge/Item | Unit of | Applied  | Needed     | <b>Required</b> or |
| #  | Feature Name                 | Product ID   | Description | and Limitations           | Item       | per Unit    | Measure | (Yes/No) | (Yes/No)   | Discretionary      |
|    |                              |              |             | Unbundled – Cloud-        |            | \$19.05     | Seat    | Yes      | No         | Required           |
|    |                              |              |             | Hosted VoIP Service       |            |             |         |          |            |                    |
|    |                              |              |             | Package with              |            |             |         |          |            |                    |
|    | Cloud-Hosted                 |              |             | Midrange Handset          |            |             |         |          |            |                    |
|    | VoIP Service                 |              |             |                           |            |             |         |          |            |                    |
|    | Package with                 | UC-MSR-      |             | MRC for Solicited SKU #   |            |             |         |          |            |                    |
|    | Midrange                     | CDNCS22-     |             | UC-BUN-CDNCS22-           |            |             |         |          |            |                    |
| 82 | Handset (MRC)                | MIDHAND      |             | MIDHAND                   |            |             |         |          |            |                    |
|    |                              |              |             | Unbundled – Cloud-        | \$593.00   |             | Seat    | No       | No         | Required           |
|    |                              |              |             | Hosted VoIP Service       |            |             |         |          |            |                    |
|    |                              |              |             | Package with              |            |             |         |          |            |                    |
|    | Cloud-Hosted                 |              |             | Attendant Handset         |            |             |         |          |            |                    |
|    | VoIP Service                 |              |             |                           |            |             |         |          |            |                    |
|    | Package with                 | UC-MSN-      |             | NRC for Solicited SKU #   |            |             |         |          |            |                    |
| 00 | Attendant                    | CDNCS22-     |             | UC-BUN-CDNCS22-           |            |             |         |          |            |                    |
| 83 | Handset (NRC)                | ATTHAND      |             | ATTHAND                   |            | ¢10.05      |         | Ň        |            |                    |
|    |                              |              |             | Unbundled – Cloud-        |            | \$19.05     | Seat    | Yes      | No         | Required           |
|    |                              |              |             | Hosted VoIP Service       |            |             |         |          |            |                    |
|    |                              |              |             | Package with              |            |             |         |          |            |                    |
|    | Cloud-Hosted<br>VoIP Service |              |             | Attendant Handset         |            |             |         |          |            |                    |
|    | Package with                 | UC-MSR-      |             | MRC for Solicited SKU #   |            |             |         |          |            |                    |
|    | Attendant                    | CDNCS22-     |             | UC-BUN-CDNCS22-           |            |             |         |          |            |                    |
| 84 |                              | ATTHAND      |             | ATTHAND                   |            |             |         |          |            |                    |
| 04 | Handset (MRC)                | ATTAND       |             |                           |            |             |         |          |            |                    |

| #  | Feature Name                               | Contractor's<br>Product ID     | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations                    | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|--|--------------------------------|------------------------|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
|    | Cloud-Hosted                               |                                |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Package with                       | \$868.00                                |   | Seat               | No                          | No                               | Required                     |
|    | VoIP Service<br>Package with<br>Conference |                                |                        | Conference Room<br>Speakerphone   |   |   |                    |                             |                                  |                              |
| 85 | Room<br>Speakerphone<br>(NRC)              | UC-MSN-<br>CDNCS22-<br>CONFSPK |                        | NRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>CONFSPK                           |   |   |                    |                             |                                  |                              |
| 00 | Cloud-Hosted                               |                                |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Package with<br>Conference Room    |   | \$19.05   | Seat               | Yes                         | No                               | Required                     |
|    | VoIP Service<br>Package with<br>Conference |                                |                        | Speakerphone  |   |   |                    |                             |                                  |                              |
| 86 | Room<br>Speakerphone<br>(MRC)              | UC-MSR-<br>CDNCS22-<br>CONFSPK |                        | MRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>CONFSPK                           |   |   |                    |                             |                                  |                              |
|    | Cloud-Hosted                               |                                |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Package Without<br>Desktop Handset | \$105.00                                |   | Seat               | No                          | No                               | Required                     |
|    | VoIP Service                               |                                |                        |   |   |   |                    |                             |                                  |                              |
|    | Package Without<br>Desktop Handset         | UC-MSN-<br>CDNCS22-            |                        | NRC for Solicited SKU #<br>UC-BUN-CDNCS21-                                      |   |   |                    |                             |                                  |                              |
| 87 | (NRC)                                      | WOHAND                         |                        | WOHAND  |   |   |                    |                             |                                  |                              |

|    |  | Contractor's                  | Feature     | Contractor's<br>Description, Restrictions                                       | Non-<br>Recurring<br>Charge Per | Monthly<br>Recurring<br>Charge/Item | Unit of      | SAAF<br>Applied | Delegation<br>Needed | Required or   |
|----|--|-------------------------------|-------------|---|---------------------------------|-------------------------------------|--------------|-----------------|----------------------|---------------|
| #  | Feature Name                                       | Product ID                    | Description | and Limitations   | ltem                            | per Unit                            | Measure      | (Yes/No)        | (Yes/No)             | Discretionary |
|    | Cloud-Hosted<br>VoIP Service                       |                               |             | Unbundled – Cloud-<br>Hosted VoIP Service<br>Package Without<br>Desktop Handset |                                 | \$19.05                             | Seat         | Yes             | No                   | Required      |
| 88 | Package Without<br>Desktop Handset<br>(MRC)        | uc-msr-<br>cdncs22-<br>wohand |             | MRC for Solicited SKU #<br>UC-BUN-CDNCS21-<br>WOHAND                            |                                 |                                     |              |                 |                      |               |
| 89 | Microsoft calling<br>plan 1 - Domestic<br>Only     | UC-AAS-MT-<br>CP1             |             | WOHAND  |                                 | \$25.00                             | Seat         | Yes             | No                   | Required      |
| 07 | Microsoft calling<br>plan 2 -<br>International and | UC-AAS-MT-                    |             |   |                                 | \$60.00                             | Seat         | Yes             | No                   | Required      |
| 90 | Domestic   | CP2                           |             |   |                                 |                                     |              |                 |                      |               |
| 91 | Microsoft Phone<br>System                          | UC-AAS-MT-<br>PS1             |             |   |                                 | \$20.00                             | Seat         | Yes             | No                   | Required      |
| 92 | Microsoft Platform                                 | UC-PRO-MT-<br>PLAT            |             |   | \$75,000.00                     |                                     | Custom<br>er | No              | No                   | Required      |
| 93 | Microsoft Audio<br>Conferencing                    | UC-AAS-MT-<br>AC              |             |   |                                 | \$10.00                             | Seat         | Yes             | No                   | Discretionary |
| 94 | Microsoft Headset                                  | UC-3PN-MT-<br>HEAD1           |             |   | \$365.00                        |                                     | Device       | No              | No                   | Required      |
| 95 | Microsoft Headset                                  | UC-3PN-MT-<br>HEAD2           |             |   | \$275.50                        |                                     | Device       | No              | No                   | Required      |
| 96 | Microsoft Headset                                  | UC-3PN-MT-<br>HEAD3           |             |   | \$272.00                        |                                     | Device       | No              | No                   | Required      |
| 97 | Microsoft Handset                                  | UC-3PN-MT-<br>HAND1           |             |   | \$480.00                        |                                     | Device       | No              | No                   | Required      |

| #   | Feature Name      | Contractor's<br>Product ID | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|-----|-------------------|----------------------------|------------------------|--|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
|     | Microsoft Handset | UC-3PN-MT-                 |                        |  | \$615.00                                |   | Device             | No                          | No                               | Required                     |
| 98  | 2                 | HAND2                      |                        |  |   |   |                    |                             |                                  |                              |
| ~~  | Microsoft Handset | UC-3PN-MT-                 |                        |  | \$1,025.00                              |   | Device             | No                          | No                               | Required                     |
| 99  | 3                 | HAND3                      |                        |  |   |   |                    |                             |                                  |                              |
|     | Microsoft Handset | UC-3PN-MT-                 |                        |  | \$3,275.00                              |   | Device             | No                          | No                               | Required                     |
| 100 | 4                 | HAND4                      |                        |  |   |   |                    |                             |                                  |                              |
|     | FedRAMP           | UC-AAS-ENT-                |                        |  |   | \$8.25  | Seat               | Yes                         | No                               | Required                     |
| 101 | Compliance Seat   | FEDRAMPS                   |                        |  |   |   |                    |                             |                                  |                              |
|     | Carbyne NG911 -   | UC-AAS-                    |                        | Carbyne NG911 -  |   | \$685.00  | Seat               | Yes                         | No                               | Required                     |
| 102 | 0                 | CARB-CLU1                  |                        | Package  |   |   |                    |                             |                                  |                              |
|     | Carbyne NG911 -   | UC-AAS-                    |                        |  |   | \$97.50   | Interfac           | Yes                         | No                               | Required                     |
| 103 | IOT               | CARB-CLU2                  |                        | Carbyne NG911 - IOT  |   |   | е                  |                             |                                  |                              |
|     | Carbyne NG911 -   |                            |                        |  |   | \$27.00   | Respond            | Yes                         | No                               | Required                     |
|     | Responder         | UC-AAS-                    |                        | Carbyne NG911 -  |   |   | er                 |                             |                                  |                              |
| 104 | Connect           | CARB-CLU3                  |                        | Responder Connect  |   |   |                    |                             |                                  |                              |
|     | Carbyne NG911 -   |                            |                        |  |   | \$48.00   | Seat               | Yes                         | No                               | Required                     |
|     | Global Events     | UC-AAS-                    |                        | Carbyne NG911 -  |   | -   |                    |                             |                                  |                              |
| 105 | View              | CARB-CLU4                  |                        | Global Events View   |   |   |                    |                             |                                  |                              |
|     | C-Live Apex       | UC-AAS-                    |                        |  |   | \$1,077.00                                      | Seat               | Yes                         | No                               | Required                     |
| 106 | Package           | CARB-CLA1                  |                        | C-Live Apex Package  |   |   |                    |                             |                                  | ·                            |
|     |                   | UC-AAS-                    |                        | · · · · · · · · · · · · · · · · · · ·                        |   | \$28.00   | Seat               | Yes                         | No                               | Required                     |
| 107 | Carbyne for UCM   | CARB-CLA2                  |                        | Carbyne for UCM  |   |   |                    |                             |                                  | ·                            |
|     | Carbyne for       | UC-AAS-                    |                        |  |   | \$42.00   | Seat               | Yes                         | No                               | Required                     |
| 108 | ,                 | CARB-CLA3                  |                        | Carbyne for UCCX/E   |   |   |                    |                             |                                  | ·                            |
|     | Event History per | UC-AAS-                    |                        |  |   | \$2,500.00                                      | Seat               | Yes                         | No                               | Required                     |
| 109 | PSAP              | CARB-CEH1                  |                        | Event History per PSAP                                       |   | Ţ ,   |                    |                             |                                  |                              |
|     | Legacy Network    | UC-AAS-                    |                        | Legacy Network   |   | \$626.00  | Seat               | Yes                         | No                               | Required                     |
| 110 | 0,                | CARB-CLG1                  |                        | Gateway  |   | T000  |                    |                             |                                  |                              |
|     | Legacy PSAP       | UC-AAS-                    |                        |  |   | \$626.00  | Seat               | Yes                         | No                               | Required                     |
| 111 | <b>U</b> ,        | CARB-CPG1                  |                        | Legacy PSAP Gateway  |   | +0.00   |                    |                             |                                  |                              |

|     |                    | Contractor's | Feature           | Contractor's<br>Description, Restrictions | Non-<br>Recurring<br>Charge Per | Monthly<br>Recurring<br>Charge/Item | Unit of | SAAF<br>Applied | Delegation<br>Needed | Required or   |
|-----|--------------------|--------------|-------------------|---|---------------------------------|-------------------------------------|---------|-----------------|----------------------|---------------|
| #   | Feature Name       | Product ID   | Description       | and Limitations                           | ltem                            | per Unit                            | Measure | (Yes/No)        | (Yes/No)             | Discretionary |
|     |                    | UC-AAS-      |                   |   |                                 | \$150.00                            | Seat    | Yes             | No                   | Required      |
|     | NOC 24/7/365       | CARB-        |                   |   |                                 |                                     |         |                 |                      |               |
| 112 | Service            | CNOC         |                   | NOC 24/7/365 Service                      |                                 |                                     |         |                 |                      |               |
|     | Remote             | UC-3PN-      |                   |   | \$5,230.00                      |                                     | Session | No              | No                   | Required      |
| 113 | Onboarding         | CARB-COB1    |                   | Remote Onboarding                         |                                 |                                     |         |                 |                      |               |
|     |                    | UC-3PN-      |                   |   | \$150.00                        |                                     | Hour    | No              | No                   | Required      |
| 114 | Training Service   | CARB-TRN1    |                   | Training Service                          |                                 |                                     |         |                 |                      |               |
|     | Carbyne Other      | UC-3PN-      |                   |   | \$250.00                        |                                     | Hour    | No              | No                   | Required      |
| 115 | Service            | CARB-SVC1    |                   | Carbyne Other Service                     |                                 |                                     |         |                 |                      |               |
|     | SIP Trunk -        | UC-AAS-SIP-  | SIP Trunk -       |   | \$0.00                          | \$35.00                             | each    | Yes             | No                   | Required      |
|     | Unlimited In / 750 | NW-TRUNK     | Unlimited In /    |   |                                 |                                     |         |                 |                      |               |
|     | Out 48+CA          |              | 750 Out 48+CA     |   |                                 |                                     |         |                 |                      |               |
|     |                    |              | for Microsoft     |   |                                 |                                     |         |                 |                      |               |
| 116 |                    |              | direct routing    |   |                                 |                                     |         |                 |                      |               |
|     | New or Ported      | UC-AAS-SIP-  | New or Ported     |   | \$0.00                          | \$0.35                              | each    | Yes             | No                   | Required      |
|     | DID on Microsoft   | NW-DID       | DID on Microsoft  |   |                                 |                                     |         |                 |                      |               |
| 117 | Calling Platform   |              | Calling Platform  |   |                                 |                                     |         |                 |                      |               |
|     | Dynamic 911        | UC-AAS-SIP-  | Dynamic 911       |   | \$0.00                          | \$1.25                              | seat    | Yes             | No                   | Required      |
|     | Record for         | NW-911       | Record for        |   |                                 |                                     |         |                 |                      |               |
| 118 | Microsoft Calling  |              | Microsoft Calling |   |                                 |                                     |         |                 |                      |               |
|     | New or Ported      | UC-3PN-SIP-  | New or Ported     |   | \$7.00                          | \$0.00                              | each    | Yes             | No                   | Required      |
|     | DID Activation     | NW-DIDACT    | DID Activation    |   |                                 |                                     |         |                 |                      |               |
|     |                    |              | for Microsoft     |   |                                 |                                     |         |                 |                      |               |
| 119 |                    |              | Calling           |   |                                 |                                     |         |                 |                      |               |

|     |                   |              |                         |                           | Non-        | Monthly        |         |          |            |               |
|-----|-------------------|--------------|-------------------------|---------------------------|-------------|----------------|---------|----------|------------|---------------|
|     |                   |              |                         | Contractor's              | Recurring   | Recurring      |         | SAAF     | Delegation |               |
|     |                   | Contractor's | Feature                 | Description, Restrictions | Charge Per  | Charge/Item    | Unit of | Applied  | Needed     | Required or   |
| #   | Feature Name      | Product ID   | Description             | and Limitations           | Item        | per Unit       | Measure | (Yes/No) | (Yes/No)   | Discretionary |
|     | Increase          | UC-AAS-SIP-  | Increase                |                           | \$0.00      | \$4.50         | each    | Yes      | No         | Required      |
|     | outbound minute   | NW-          | Microsoft direct        |                           |             |                |         |          |            |               |
|     | allotment by      | TRUNKADD     | routing                 |                           |             |                |         |          |            |               |
|     | 1,250 minutes     |              | outbound SIP            |                           |             |                |         |          |            |               |
|     |                   |              | Trunk minute            |                           |             |                |         |          |            |               |
|     |                   |              | allotment by            |                           |             |                |         |          |            |               |
| 120 |                   |              | 1,250 minutes           |                           |             |                |         |          |            |               |
|     | Common Area       | UC-AAS-MT-   | Conference              |                           | \$0.00      | \$7.50         | Seat    | Yes      | No         | Required      |
|     | Phone for         | CAP          | room phones,            |                           |             |                |         |          |            |               |
|     | Microsoft Teams   |              | lobby phones,           |                           |             |                |         |          |            |               |
| 121 |                   |              | hoteling phones         |                           |             |                |         |          |            |               |
|     | Microsoft Teams   | UC-AAS-MT-   | Video                   |                           | \$0.00      | \$14.50        | Seat    | Yes      | No         | Discretionary |
|     | Rooms Standard    | MTRAC        | Conferencing            |                           |             |                |         |          |            |               |
|     | for GCC -         |              | equipment               |                           |             |                |         |          |            |               |
|     | including Audio   |              | license with            |                           |             |                |         |          |            |               |
|     | Conferencing      |              | audio                   |                           |             |                |         |          |            |               |
| 122 |                   |              | conferencing<br>service |                           |             |                |         |          |            |               |
| 122 | Microsoft Teams   | UC-AAS-MT-   | Microsoft Teams         |                           |             | \$38.00        | Device  | Yes      | No         | Discretionary |
|     | Rooms Pro for     | MTRPRO       | Rooms Pro for           |                           |             | <b>4</b> 30.00 | Device  | 163      | INO        | Discretionary |
|     | GCC               |              | GCC                     |                           |             |                |         |          |            |               |
| 123 |                   |              |                         |                           |             |                |         |          |            |               |
| 120 | Cloud IP Based 16 | UC-3PN-      |                         | Cloud IP Based 16 HDD     | \$16,464.57 |                | Device  | No       | No         | Discretionary |
|     | HDD channel       | VDS-         |                         | channel recording         | 7.0,.0,.0,  |                | 201100  |          |            |               |
|     | recording         | RMS16HDD     |                         | management solution       |             |                |         |          |            |               |
|     | management        |              |                         |                           |             |                |         |          |            |               |
| 124 | solution          |              |                         |                           |             |                |         |          |            |               |

| #   | Feature Name   | Contractor's<br>Product ID | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations            | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|-----|--|----------------------------|------------------------|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 125 | Cloud IP Based 8<br>HDD channel<br>recording<br>management<br>solution     | uc-3pn-<br>VDS-<br>RmS8hDD |                        | Cloud IP Based 8 HDD<br>channel recording<br>management solution        | \$10,157.87                             |   | Device             | No                          | No                               | Discretionary                |
| 126 | Cloud IP Based 4<br>HDD channel<br>recording<br>management<br>solution     | UC-3PN-<br>VDS-<br>RMS4HDD |                        | Cloud IP Based 4 HDD<br>channel recording<br>management solution        | \$6,294.37                              |   | Device             | No                          | No                               | Discretionary                |
| 127 | Support,<br>management<br>and monitoring of<br>channel<br>recording system | uc-3pr-vds-<br>rms         |                        | Support, management<br>and monitoring of<br>channel recording<br>system |   | \$114.34  | Device             | Yes                         | No                               | Discretionary                |
| 128 | Cloud Based<br>Video<br>Management<br>Appliance                            | UC-3PN-<br>VDS-<br>VMA4HD  |                        | Cloud Based Video<br>Management<br>Appliance                            | \$6,732.86                              |   | Device             | No                          | No                               | Discretionary                |
| 129 | Cloud Based<br>Video<br>Management<br>Appliance                            | UC-3PN-<br>VDS-<br>VMA8HD  |                        | Cloud Based Video<br>Management<br>Appliance                            | \$4,458.20                              |   | Device             | No                          | No                               | Discretionary                |
| 130 | Cloud Based<br>Video<br>Management<br>Appliance                            | UC-3PN-<br>VDS-<br>VMA16HD |                        | Cloud Based Video<br>Management<br>Appliance                            | \$17,168.20                             |   | Device             | No                          | No                               | Discretionary                |

|     |                   | Contractor's | Feature     | Contractor's<br>Description, Restrictions | Non-<br>Recurring<br>Charge Per | Monthly<br>Recurring<br>Charge/Item | Unit of   | SAAF<br>Applied | Delegation<br>Needed | Required or   |
|-----|-------------------|--------------|-------------|---|---------------------------------|-------------------------------------|-----------|-----------------|----------------------|---------------|
| #   | Feature Name      | Product ID   | Description | and Limitations                           | ltem                            | per Unit                            | Measure   | (Yes/No)        | (Yes/No)             | Discretionary |
|     | Support,          | UC-3PR-VDS-  |             | Support, management                       |                                 | \$119.22                            | Device    | Yes             | No                   | Discretionary |
|     | management        | VMA          |             | and monitoring of                         |                                 |                                     |           |                 |                      |               |
|     | and monitoring of |              |             | video management                          |                                 |                                     |           |                 |                      |               |
|     | video             |              |             | appliance                                 |                                 |                                     |           |                 |                      |               |
|     | management        |              |             |   |                                 |                                     |           |                 |                      |               |
| 131 | appliance         |              |             |   |                                 |                                     |           |                 |                      |               |
|     | Rack for Media    | UC-3PN-      |             | Rack for Media                            | \$847.70                        |                                     | Item      | No              | No                   | Discretionary |
| 132 |                   | VDS-RACK     |             | Converter                                 | <u> </u>                        |                                     |           |                 |                      |               |
|     | Media Converter   | UC-3PN-      |             | Media Converter with                      | \$608.50                        |                                     | Item      | No              | No                   | Discretionary |
| 133 | with SFP          | VDS-MCSFP    |             | SFP                                       |                                 |                                     |           |                 |                      |               |
|     | Graphic and       | UC-3PN-      |             | Graphic and Sound                         | \$591.71                        |                                     | Item      | No              | No                   | Discretionary |
| 134 | Sound add-in      | VDS-GRSN     |             | add-in                                    |                                 |                                     |           |                 |                      |               |
|     | 12x16TB of Cloud  | UC-3PR-VDS-  |             | 12x16TB of Cloud                          |                                 | \$923.46                            | 16TB      | Yes             | No                   | Discretionary |
| 135 | Storage for Video | STG12X16TB   |             | Storage for Video                         |                                 |                                     |           |                 |                      |               |
|     | 12x4TB of Cloud   | UC-3PR-VDS-  |             | 12x4TB of Cloud                           |                                 | \$544.32                            | 4TB       | Yes             | No                   | Discretionary |
| 136 | Storage for Video | STG12X4TB    |             | Storage for Video                         |                                 |                                     |           |                 |                      |               |
|     | 12x8TB of Cloud   | UC-3PR-VDS-  |             | 12x8TB of Cloud                           |                                 | \$690.45                            | 8TB       | Yes             | No                   | Discretionary |
| 137 | Storage for Video | STG12X8TB    |             | Storage for Video                         |                                 |                                     |           |                 |                      |               |
|     | Base License      | UC-3PN-      |             | Base License                              | \$772.50                        | -                                   | License   | No              | No                   | Discretionary |
| 138 |                   | VDS-BASELIC  |             |   |                                 |                                     |           |                 |                      |               |
|     | One Dashboard     | UC-3PN-      |             | One Dashboard                             | \$194.93                        | -                                   | Dashbo    | No              | No                   | Discretionary |
| 139 |                   | VDS-DASH     |             |   |                                 |                                     | ard       |                 |                      |               |
|     | Fixed Lens        | UC-3PN-      |             | Fixed Lens Camera                         | \$410.40                        |                                     | Camera    | No              | No                   | Discretionary |
| 140 | Camera 35mm       | VDS-FLC35    |             | 35mm                                      |                                 |                                     |           |                 |                      |               |
|     | 3rd party camera  | UC-3PN-      |             | 3rd party camera                          | \$4,716.98                      |                                     | Integrati | No              | No                   | Discretionary |
| 141 | integration       | VDS-CAMINT   |             | integration                               |                                 |                                     | on        |                 |                      |               |
|     | Mobile Video      | UC-3PN-      |             | Mobile Video                              | \$117.82                        | -                                   | Integrati | No              | No                   | Discretionary |
| 142 | Expansion         | VDS-MVE      |             | Expansion                                 |                                 |                                     | on        |                 |                      |               |

| #   | Feature Name                                   | Contractor's<br>Product ID    | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations                | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|-----|--|-------------------------------|------------------------|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 143 | Person<br>Identification<br>Expansion          | UC-3PN-<br>VDS-PIDEXP         |                        | Person Identification<br>Expansion  | \$2,958.23                              | -   | Integrati<br>on    | No                          | No                               | Discretionary                |
| 144 | Site Expansion                                 | UC-3PN-<br>VDS-SITEEXP        |                        | Site Expansion  | \$201.28                                | -   | Site               | No                          | No                               | Discretionary                |
| 145 | Standard<br>Application<br>Server              | UC-3PN-<br>VDS-SAS            |                        | Standard Application<br>Server  | \$4,926.64                              | -   | Server             | No                          | No                               | Discretionary                |
| 146 | MIC PTZ 4K                                     | UC-3PN-<br>VDS-PTZ4K          |                        | MIC PTZ 4K Camera   | \$6,513.62                              |   | Device             | No                          | No                               | Discretionary                |
| 147 | Starlight PTZ<br>Camera                        | UC-3PN-<br>VDS-STARPTZ        |                        | Starlight PTZ Camera  | \$5,598.96                              |   | Device             | No                          | No                               | Discretionary                |
| 148 | PTZ Thermal<br>Camera                          | UC-3PN-<br>VDS-<br>PTZTHERMAL |                        | PTZ Thermal Camera  | \$23,839.40                             |   | Device             | No                          | No                               | Discretionary                |
| 149 | Fixed Camera<br>12MP                           | UC-3PN-<br>VDS-<br>FIXED12MP  |                        | Fixed Camera 12MP   | \$977.70                                |   | Device             | No                          | No                               | Discretionary                |
| 150 | Fixed Camera<br>2MP                            | UC-3PN-<br>VDS-<br>FIXED2MP   |                        | Fixed Camera 2MP  | \$631.70                                |   | Device             | No                          | No                               | Discretionary                |
| 151 | Fixed Camera<br>1MP                            | UC-3PN-<br>VDS-<br>FIXED1MP   |                        | Fixed Camera 1MP  | \$563.19                                |   | Device             | No                          | No                               | Discretionary                |
| 152 | SIP Trunk –<br>Unlimited In / 750<br>Out 48+CA | UC-AAS-SIP-<br>NW-TRUNK       |                        | SIP Trunk - Unlimited In /<br>750 Out 48+CA for<br>Microsoft direct routing | -                                       | \$35.00   | Each               | Yes                         | No                               | Required                     |
|     | Dynamic 911<br>Record for<br>Microsoft Calling | UC-AAS-SIP-<br>NW-911         |                        | Dynamic 911 Record<br>for Microsoft Calling                                 | -                                       | \$0.75  | Seat               | Yes                         | No                               | Required                     |

| #   | Feature Name    | Contractor's<br>Product ID | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|-----|-----------------|----------------------------|------------------------|--|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
|     | Increase        | UC-AAS-SIP-                |                        | Increase Microsoft   | -                                       | \$4.50  | Each               | Yes                         | No                               | Required                     |
|     | outbound minute | NW-                        |                        | direct routing   |   |   |                    |                             |                                  |                              |
|     | allotment by    | TRUNKADD                   |                        | outbound SIP Trunk   |   |   |                    |                             |                                  |                              |
|     | 1,250 minutes   |                            |                        | minute allotment by  |   |   |                    |                             |                                  |                              |
| 154 |                 |                            |                        | 1,250 minutes  |   |   |                    |                             |                                  |                              |

### 22.2.4 Additional Cloud-Hosted VoIP Services

#### Contractor's Description of Service:

NWN provides the ability to purchase Standard and Toll-free DID numbers. Reservations can be purchased individually or in blocks.

#### Geographic Availability: Statewide

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

#### Table 22.2.4.a Additional Cloud-Hosted VoIP Services

|   |   | Contractor's                 | Feature  | Contractor's<br>Description, Restrictions | Non-<br>Recurring<br>Charge Per | Monthly<br>Recurring<br>Charge/Item | Unit of | SAAF<br>Applied | Delegation<br>Needed | Required or   |
|---|---|------------------------------|--|---|---------------------------------|-------------------------------------|---------|-----------------|----------------------|---------------|
| # | Feature Name  | Product ID                   | Description  | and Limitations                           | ltem                            | per Unit                            | Measure | (Yes/No)        | (Yes/No)             | Discretionary |
| 1 | Cloud-Hosted VoIP<br>Services Small Site<br>Survivability<br>Network Failure  | UC-BUN-<br>CDNCS22-<br>SRSTS | Site Survivability<br>option for a site<br>with 100<br>Endpoint<br>Devices and 15<br>concurrent calls<br>to outside lines. |   | \$2,195.00                      | \$415.00                            | Each    | Yes             | No                   | Required      |
| 2 | Cloud-Hosted VolP<br>Services Medium<br>Site Survivability<br>Network Failure | UC-BUN-<br>CDNCS22-<br>SRSTM | Site Survivability<br>option for a site<br>with 500<br>Endpoint<br>Devices and 75<br>concurrent calls<br>to outside lines. |   | \$3,125.00                      | \$578.00                            | Each    | Yes             | No                   | Required      |

|   |  |                               |  | Contractor's  | Non-<br>Recurring  | Monthly<br>Recurring    |                    | SAAF                | Delegation         |                              |
|---|--|-------------------------------|--|---|--------------------|-------------------------|--------------------|---------------------|--------------------|------------------------------|
| # | Feature Name   | Contractor's<br>Product ID    | Feature<br>Description   | Description, Restrictions<br>and Limitations  | Charge Per<br>Item | Charge/Item<br>per Unit | Unit of<br>Measure | Applied<br>(Yes/No) | Needed<br>(Yes/No) | Required or<br>Discretionary |
| 3 | Cloud-Hosted VolP<br>Services Large Site<br>Survivability<br>Network Failure         | UC-BUN-<br>CDNCS22-<br>SRSTL  | Site Survivability<br>option for a site<br>with 1000<br>Endpoint<br>Devices and 150<br>concurrent calls<br>to outside lines. |   | \$3,850.00         | \$920.00                | Each               | Yes                 | No                 | Required                     |
| 4 | Direct Inward Dial<br>Number<br>Reservation  | uc-aas-<br>cdncs22-<br>did    | Block of 20 DID<br>numbers held in<br>reserve.   |   |                    | \$1.15                  | Block              | Yes                 | No                 | Required                     |
| 5 | Toll-Free DID  | UC-AAS-CIR-<br>TFDID          |  | Toll-Free DID   |                    | \$8.50                  | DID                | Yes                 | No                 | Required                     |
| 6 | Port Charge  | UC-PRO-<br>DID-ACT            |  | Port Charge   | \$325.00           |                         | Engage<br>ment     | No                  | No                 | Required                     |
| 7 | CNAM for Toll-Free   | uc-aas-<br>cdncs-<br>tfcnam   |  | CNAM for Toll-Free  |                    | \$6,875.00              | DID                | Yes                 | No                 | Required                     |
| 8 | Global Plan,<br>Unlimited  | UC-MSN-<br>CDNCS-<br>UNINTL1Y |  |   |                    | \$12.00                 | Seat               | Yes                 | No                 | Required                     |
| 9 | Cloud-Hosted VolP<br>Service Small Site<br>Survivability<br>Network Failure<br>(NRC) | UC-MSN-<br>CDNCS22-<br>SRSTS  |  | Unbundled – Cloud-<br>Hosted VoIP Service<br>Small Site Survivability<br>Network Failure<br>NRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>SRSTS | \$ 2,195.00        |                         | Seat               | No                  | No                 | Required                     |

| #  | Feature Name  | Contractor's<br>Product ID   | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations  | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|---|------------------------------|------------------------|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 10 | Cloud-Hosted VolP<br>Service Small Site<br>Survivability<br>Network Failure<br>(MRC)  | uc-msr-<br>cdncs22-<br>srsts |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Small Site Survivability<br>Network Failure<br>MRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>SRSTS     |   | \$ 415.00                                       | Seat               | Yes                         | No                               | Required                     |
| 11 | Cloud-Hosted VolP<br>Service Medium<br>Site Survivability<br>Network Failure<br>(NRC) | UC-MSN-<br>CDNCS22-<br>SRSTM |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Medium Site<br>Survivability Network<br>Failure<br>NRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>SRSTM | \$ 3,125.00                             |   | Seat               | No                          | No                               | Required                     |
| 12 | Cloud-Hosted VolP<br>Service Medium<br>Site Survivability<br>Network Failure<br>(MRC) | uc-msr-<br>cdncs22-<br>srstm |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Medium Site<br>Survivability Network<br>Failure<br>MRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>SRSTM | , ., <u>.</u>                           | \$ 578.00                                       | Seat               | Yes                         | No                               | Required                     |

| #  | Feature Name   | Contractor's<br>Product ID   | Feature<br>Description | Contractor's<br>Description, Restrictions<br>and Limitations  | Non-<br>Recurring<br>Charge Per<br>Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|--|------------------------------|------------------------|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 13 | Cloud-Hosted VolP<br>Service Large Site<br>Survivability<br>Network Failure<br>(NRC) | UC-MSN-<br>CDNCS22-<br>SRSTL |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Large Site Survivability<br>Network Failure<br>NRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>SRSTL | \$ 3,850.00                             |   | Seat               | No                          | No                               | Required                     |
| 14 | Cloud-Hosted VolP<br>Service Large Site<br>Survivability<br>Network Failure<br>(MRC) | UC-MSR-<br>CDNCS22-<br>SRSTL |                        | Unbundled – Cloud-<br>Hosted VoIP Service<br>Large Site Survivability<br>Network Failure<br>MRC for Solicited SKU #<br>UC-BUN-CDNCS22-<br>SRSTL |   | \$ 920.00                                       | Seat               | Yes                         | No                               | Required                     |
| 15 | Onsite Day-1<br>Support - Full Day   | UC-PRO-<br>ENT-<br>DAY1SUP   |                        |   | \$1,700.00                              |   | Day                | No                          | No                               | Required                     |
| 16 | On-Site Phone<br>Deployment up to<br>50 devices                                      | UC-PRO-<br>ENT-SITED         |                        |   | \$580.00                                |   | Each               | No                          | No                               | Required                     |

#### Contractor's Description of Service:

NWN offers International service through either a usage charge per minute, a monthly committed block, or an unlimited plan.

#### Geographic Availability: Statewide

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

#### Table 22.2.5.a – International Off-Net Calling with Landline Termination

| # | Country, Countries,<br>Regions or<br>Groupings | Landline<br>Termination<br>Product Identifier | Landline<br>Termination<br>Non-<br>Recurring<br>Charge | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|---|--|---|--|--------------------|-----------------------------|----------------------------------|------------------------------|
| 1 | Brazil   | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 2 | Canada   | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 3 | China  | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 4 | France   | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 5 | Germany  | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 6 | Israel   | UC-MSN-CDNCS-<br>INTLG0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 7 | Italy  | UC-MSN-CDNCS-<br>INTLG0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |

| #  | Country, Countries,<br>Regions or<br>Groupings | Landline<br>Termination<br>Product Identifier | Landline<br>Termination<br>Non-<br>Recurring<br>Charge | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|--|---|--|--------------------|-----------------------------|----------------------------------|------------------------------|
| 8  | Japan  | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 9  | Korea  | uc-msn-cdncs-<br>intlg0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 10 | Mexico   | UC-MSN-CDNCS-<br>INTLG0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 11 | Spain  | UC-MSN-CDNCS-<br>INTLG0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 12 | Switzerland                                    | UC-MSN-CDNCS-<br>INTLG0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 13 | United Kingdom                                 | UC-MSN-CDNCS-<br>INTLG0                       | \$0.9300   | Minute             | Yes                         | No                               | Required                     |
| 14 | Global Plan                                    | UC-MSN-CDNCS-<br>INTL1                        | \$0.9300   | Minute             | Yes                         | No                               | Required                     |

# Table 22.2.5.c – International Off-Net Calling with Mobile Termination

| #  | Country, Countries,<br>Regions or<br>Groupings | Mobile Termination<br>Product Identifier | Mobile<br>Termination<br>Non-<br>Recurring<br>Charge | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|--|--|--|--------------------|-----------------------------|----------------------------------|------------------------------|
| 1  | Brazil   | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 2  | Canada   | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 3  | China  | uc-msn-cdncs-<br>intlgo                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 4  | France   | uc-msn-cdncs-<br>intlgo                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 5  | Germany  | uc-msn-cdncs-<br>intlg0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 6  | Israel   | uc-msn-cdncs-<br>intlgo                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 7  | Italy  | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 8  | Japan  | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 9  | Korea  | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 10 | Mexico   | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 11 | Spain  | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |
| 12 | Switzerland                                    | UC-MSN-CDNCS-<br>INTLG0                  | \$ 0.9300  | Minute             | Yes                         | No                               | Required                     |

|    | Country Countries   |                    | Mobile<br>Termination |         | SAAE     | Delegation |               |
|----|---------------------|--------------------|-----------------------|---------|----------|------------|---------------|
|    | Country, Countries, |                    | Non-                  |         | SAAF     | Delegation |               |
|    | Regions or          | Mobile Termination | Recurring             | Unit of | Applied  | Needed     | Required or   |
| #  | Groupings           | Product Identifier | Charge                | Measure | (Yes/No) | (Yes/No)   | Discretionary |
| 13 | United Kingdom      | UC-MSN-CDNCS-      | \$ 0.9300             | Minute  | Yes      | No         | Required      |
|    | Ŭ                   | INTLG0             |                       |         |          |            |               |

## 22.2.6 Voicemail Services

### Contractor's Description of Service:

NWN provides voicemail services that are interoperable with our Cloud-Hosted VoIP Services and offers integration with email services.

## Geographic Availability: Statewide

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

### Table 22.2.6.a – Voicemail Services

| # | Feature Name                                  | Contractor's<br>Product ID | Feature<br>Description | Contractor's Description,<br>Restrictions and<br>Limitations | Non-<br>Recurring<br>Charge<br>Per Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|---|---|----------------------------|------------------------|--|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 1 | Voicemail                                     | UC-BUN-<br>CDNCS22-<br>VM  | Voicemail<br>Service   |  | \$102.50                                | \$1.61  | Each               | Yes                         | No                               | Required                     |
| 2 | Speech<br>Recognition                         | UC-AAS-ENT-<br>SPEECH      |                        | Speech Recognition   |   | \$0.78  | Seat               | Yes                         | No                               | Required                     |
| 3 | UC Private<br>Voicemail<br>Transcription User | UC-AAS-<br>PRIVATE-<br>VMU |                        | UC Private Voicemail<br>Transcription User                   |   | \$0.75  | Seat               |                             |                                  |                              |
| 4 | Additional Call<br>Handlers - 2x5<br>options  | UC-PRO-<br>ENT-CH2         |                        | Additional Call Handlers<br>- 2x5 options                    | \$650.00                                |   | Handler            | No                          | No                               | Required                     |
| 5 | Additional Call<br>Handlers - 4x5<br>options  | UC-PRO-<br>ENT-CH4         |                        | Additional Call Handlers<br>- 4x5 options                    | \$1,150.00                              |   | Handler            | No                          | No                               | Required                     |
| 6 | Voice Mail (NRC)                              | UC-MSN-<br>CDNCS22-<br>VM  |                        | Unbundled – Voice Mail                                       | \$<br>102.50                            |   | Each               | No                          | No                               | Required                     |

| # | Feature Name     | Contractor's<br>Product ID | Feature<br>Description | Contractor's Description,<br>Restrictions and<br>Limitations | Non-<br>Recurring<br>Charge<br>Per Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|---|------------------|----------------------------|------------------------|--|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
|   |                  |                            |                        | NRC for Solicited SKU #                                      |   |   |                    |                             |                                  |                              |
|   |                  |                            |                        | UC-BUN-CDNCS22-VM  |   |   |                    |                             |                                  |                              |
| 7 |                  |                            |                        | Unbundled – Voice Mail                                       |   | \$ 1.61   | Each               | Yes                         | No                               | Required                     |
|   |                  | UC-MSN-                    |                        |  |   |   |                    |                             |                                  |                              |
|   |                  | CDNCS22-                   |                        | MRC for Solicited SKU #                                      |   |   |                    |                             |                                  |                              |
|   | Voice Mail (MRC) | VM                         |                        | uc-bun-cdncs22-vm  |   |   |                    |                             |                                  |                              |

# 22.3 OTHER SERVICES

22.3.2 Services Related Hourly Support

### Contractor's Description of Service:

NWN provides hourly labor for the diagnosis and/or repair of services listed in this Contract that are outside of the service provider responsibilities.

#### Geographic Availability: Statewide

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

#### Table 22.3.2 –Services Related Hourly Support

|   |   |         |                  |   | Contractor's<br>Description, | Non-<br>Recurring | Monthly<br>Recurring |         | SAAF     | Delegation |                    |
|---|---|---------|------------------|---|------------------------------|-------------------|----------------------|---------|----------|------------|--------------------|
|   |   |         | Contractor's     |   | Restrictions and             | Charge            | Charge/Item          | Unit of | Applied  | Needed     | <b>Required</b> or |
| 4 | Feature N                                   | Name    | Product ID       | Feature Description   | Limitations                  | Per Item          | per Unit             | Measure | (Yes/No) | (Yes/No)   | Discretionary      |
| 1 | Field Service<br>Repair Tech<br>Regular Hou | nnician | UC-PRO-<br>ASE-S | Field technician properly<br>trained to an expert level<br>for the service being<br>dispatched to diagnose<br>and/or repair a CALNET<br>DNCS service problem<br>that turns out to be<br>caused by factors outside<br>the responsibility of the<br>Contractor. |                              | \$130.00          | N/A                  | Hour    | Yes      | No         | Required           |

| # | Feature Name  | Contractor's<br>Product ID | Feature Description   | Contractor's<br>Description,<br>Restrictions and<br>Limitations | Non-<br>Recurring<br>Charge<br>Per Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|---|---|----------------------------|---|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 2 | Field Service<br>Repair Technician<br>Overtime Hours              | UC-PRO-<br>ASE-AH          | Field technician properly<br>trained to an expert level<br>for the service being<br>dispatched to diagnose<br>and/or repair a CALNET<br>DNCS service problem<br>that turns out to be<br>caused by factors outside<br>the responsibility of the<br>Contractor. |   | \$195.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 3 | Field Service<br>Repair Technician<br>Sunday and<br>Holiday Hours | UC-PRO-<br>ASE-AH          | Field technician properly<br>trained to an expert level<br>for the service being<br>dispatched to diagnose<br>and/or repair a CALNET<br>DNCS service problem<br>that turns out to be<br>caused by factors outside<br>the responsibility of the<br>Contractor. |   | \$195.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |

## 22.3.3 Migration Professional Services

#### Contractor's Description of Service:

NWN provides Professional Services that support the migration of Customer telephone services. This service is limited to efforts related to the migration from one CALNET service to another CALNET service. Some examples are assistance with Customer telephone data, number porting, site surveys, site audits, inventory and record management.

#### Geographic Availability: Statewide

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

#### Table 22.3.3.a – Migration Professional Services

|   |                    | Contractorio               |                       | Contractor's<br>Description,    | Non-<br>Recurring  | Monthly<br>Recurring    | 11-24-6 | SAAF     | Delegation         | De suite d'au                |
|---|--------------------|----------------------------|-----------------------|---------------------------------|--------------------|-------------------------|---------|----------|--------------------|------------------------------|
| # | Feature Name       | Contractor's<br>Product ID | Feature Description   | Restrictions and<br>Limitations | Charge<br>Per Item | Charge/Item<br>per Unit | Unit of | Applied  | Needed<br>(Yes/No) | Required or<br>Discretionary |
| # |                    |                            |                       | Limitations                     |                    |                         | Measure | (Yes/No) |                    |                              |
| I | Migration          | UC-PRO-                    | Technical Services    |                                 | \$130.00           | N/A                     | Hour    | Yes      | No                 | Required                     |
|   | Technical Services | ASE-S                      | Support I for Central |                                 |                    |                         |         |          |                    |                              |
|   | Support I -        |                            | Office Exchange       |                                 |                    |                         |         |          |                    |                              |
|   | Standard Regular   |                            | Migration only –      |                                 |                    |                         |         |          |                    |                              |
|   | Hours              |                            | Regular Hours         |                                 |                    |                         |         |          |                    |                              |
| 2 | Migration          | UC-PRO-                    | Technical Services    |                                 | \$195.00           | N/A                     | Hour    | Yes      | No                 | Required                     |
|   | Technical Services | ASE-AH                     | Support I for Central |                                 |                    |                         |         |          |                    |                              |
|   | Support I -        |                            | Office Exchange       |                                 |                    |                         |         |          |                    |                              |
|   | Overtime Hours     |                            | Migration only -      |                                 |                    |                         |         |          |                    |                              |
|   |                    |                            | Overtime Hours        |                                 |                    |                         |         |          |                    |                              |

| # | Feature Name  | Contractor's<br>Product ID | Feature Description  | Contractor's<br>Description,<br>Restrictions and<br>Limitations | Non-<br>Recurring<br>Charge<br>Per Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|---|---|----------------------------|--|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 3 | Migration<br>Technical Services<br>Support I – Sunday<br>and Holiday Hours  | UC-PRO-<br>ASE-AH          | Technical Services<br>Support I for Central<br>Office Exchange<br>Migration only –<br>Sunday and Holiday<br>Hours  |   | \$195.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 4 | Migration<br>Technical Services<br>Support II - Regular<br>Hours            | UC-PRO-SE-S                | Technical Services<br>Support II for Central<br>Office Exchange<br>Migration only –<br>Regular Hours               |   | \$160.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 5 | Migration<br>Technical Services<br>Support II -<br>Overtime Hours           | UC-PRO-SE-<br>AH           | Technical Services<br>Support II for Central<br>Office Exchange<br>Migration only –<br>Overtime Hours              |   | \$240.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 6 | Migration<br>Technical Services<br>Support II – Sunday<br>and Holiday Hours | UC-PRO-SE-<br>AH           | Technical Services<br>Support II for Central<br>Office Exchange<br>Migration only –<br>Sunday and Holiday<br>Hours |   | \$240.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 7 | Migration Network<br>Engineer – Regular<br>Hours                            | ATS-PRO-SE-<br>S           | Network Engineer for<br>Central Office<br>Exchange Migration<br>only – Regular Hours                               |   | \$160.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 8 | Migration Network<br>Engineer –<br>Overtime Hours                           | ATS-PRO-SE-<br>AH          | Network Engineer for<br>Central Office<br>Exchange Migration<br>only – Overtime Hours                              |   | \$240.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |

| #  | Feature Name   | Contractor's<br>Product ID | Feature Description   | Contractor's<br>Description,<br>Restrictions and<br>Limitations | Non-<br>Recurring<br>Charge<br>Per Item | Monthly<br>Recurring<br>Charge/Item<br>per Unit | Unit of<br>Measure | SAAF<br>Applied<br>(Yes/No) | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|--|----------------------------|---|---|---|---|--------------------|-----------------------------|----------------------------------|------------------------------|
| 9  | Migration Network<br>Engineer – Sunday<br>and Holiday Hours                          | ATS-PRO-SE-<br>AH          | Network Engineer for<br>Central Office<br>Exchange Migration<br>only – Sunday and<br>Holiday Hours                    |   | \$240.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 10 | Migration<br>Professional<br>Services - Senior<br>Engineer – Regular<br>Hours        | UC-PRO-SE-S                | Professional Services -<br>Senior Engineer for<br>Central Office<br>Exchange Migration<br>only – Regular Hours        |   | \$160.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 11 | Migration<br>Professional<br>Services Principal<br>Architect I –<br>Regular Hours    | UC-PRO-<br>SRSE-S          | Professional Services<br>Principal Architect I for<br>Central Office<br>Exchange Migration<br>only – Regular Hours    |   | \$230.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |
| 12 | Migration<br>Professional<br>Services - Principal<br>Architect II –<br>Regular Hours | UC-PRO-<br>CON-S           | Professional Services -<br>Principal Architect II for<br>Central Office<br>Exchange Migration<br>only – Regular Hours |   | \$270.00                                | N/A   | Hour               | Yes                         | No                               | Required                     |